## Building a Better Brockport Operational Plan: July 2019 Goal Group Progress Reports and Updates for 19-20

## Goal 1: To be a Great College at which to Learn

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Measure of Success	Strategies	Existing Institutio	Data Source/Metrics	Responsible	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources	Resource
Success		nal Plan		Person(s) or Unit(s)	Date			& Data		Requested	Request Status
1.1 Expand, develop and assess academic, co-curricular and	A. Development and/or maintenance of assessment and continuous improvement	Academic Affairs Strategic	i. PPR Reports ii. General Education:	Provost Academic	Annually	Deans Chair of the	The following PPRs were completed this	Anthropology PPR Summary	19-20 Periodic Program Reviews:	Core Needs, Facilities and Alterations:	Funded
operational activities proven to elevate the ability of both graduate and	plans for academic, co- curricular and operational areas, aligned with national best practices and budgetary	Plan* Strategic	GEAC assessment data & metrics for developing increasingly effective and efficient delivery of	Affairs Deans & Directors  College Senate		General Education Curriculum and Policies	year: -Psychology (grad.& undergrad.)	English Undergraduate Program PPR Summary	-Biology (graduate, Med Tech, and undergraduate)	-Campus Information Advanced Analytical	
undergraduate students to create their best Brockport	support.  STATUS	Plan for Undergradu	General Education (responding to Gen Ed Delivery Work Group	(GE Coordinator)		Committee	-English (grad. & undergrad.) -Sociology	English Graduate	-Mathematics (graduate and undergraduate)	Reporting \$19,846	
experience and shape their future as an engaged citizen		Retention	recommendations & earlier reports on Best Practices in Gen Ed)	Office of Accountability and Assessment		Chair of the Committee on Accessibility	-Anthropology -Modern Languages &	Programs PPR Summary	-History (graduate and undergraduate)	-Equipment Replacement and	Funded
and alumni.		Institutional Assessment System	iii. Specific metrics outlined in unit/department annual	LITS Director of			Cultures  Gen Ed Assessments	Modern Language & Culture PPR Summary	-Sports Management -Kinesiology -Philosophy	Improvement for required high-enrollment Biology	
		Alumni Engagemen t Plan	reports	Information Technology			completed: -Mathematics -Social Sciences	Psychology PPR Summary	-Women and Gender Studies	\$33654.60 -Increasing	Funded
		Facilities Master Plan					-Other World Civilizations -Oral	Sociology PPR Summary	19-20 General Education -Contemporary	Accessibility of Hands-on Learning within	
		Residential Life Master					Communication	Assessment of Student	Issues -Perspectives on Gender	Anatomy & Physiology Laboratories	
		Plan Strategic Plan to					The Disability Studies Minor was approved.	Learning Outcomes in General Education	-Humanities -Critical Thinking (tentative)	\$27,950  -Making Instrument	Funded
		Grow Graduate Enrollment						Report	Disability Studies Minor will be implemented in Fall 2019	Computers of Dept of Chem & BioChem compatible \$94,014.32	
						Director of Information Technology	IT has over 80 projects currently in progress or that will start this	Learning or ATS Support Space Inventory	Summer of 2019: Define the project management process and		
							summer or fall of 2019.		provide training for IT. Enhance		

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									opportunities for student workers to become more involved with		
									IT in higher skill level projects that will support		
									their academic and career goals.  Continue to		
									define and build out our datacenter/serv er infrastructure for greater reliability and		
									streamline support. Migrate the campus to Microsoft		
									OneDrive and SharePoint from the existing share drives.		
						Registrar	Migration from Banner 8 to Banner 9 forms was accomplished in December 2018	https://www.hesc.ny.gov/pay-for-college/apply-for-financial-aid/nys-	Migration from Banner 8 self- service applications to Banner 9 self- service		
							and the system was rolled out to the campus in January 2019.  Preparatory	https://www.hesc.ny.gov/pay-for-college/financia	functionality is set to begin in summer 2019 and be available by the end of the fall 2019		
							work for student outcome tracking is	l-aid/types-of- financial- aid/nys-grants- scholarships-	semester.  Review of Banner curriculum		
							proceeding. The comprehensive	awards/the- excelsior-	tables is underway.		

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							review of	scholarship.htm			
							academic	1	LITS and		
							programs has	1 // 11	Registration and		
							been	https://www.ell	Records will		
							completed. Academic	ucian.com/Solu tion-	continue to		
							departments	Sheets/Ellucian	partner to maximize usage,		
							that had	-Degree-Works-	increase		
							inconsistent	Student-	efficiency and		
							information on	Educational-	accuracy		
							the	Planner/	associated with		
							departmental		the recording of		
							website	Registration &	transcripts, as		
							compared to	Records Annual	well as setup for		
							the approved	<u>Report</u>	TAP and		
							College Senate		Excelsior.		
							resolution were contacted and		Enhancements include		
							asked to submit		automated		
							curriculum		transactions,		
							revisions to		reducing the		
							bring the		need for manual		
							approved		updates.		
							requirements		1		
							in-line with				
							their printed				
							expectations.				
							2 Staff hired to				
							accommodate				
							increased				
							workload				
							associated with				
							the assignment				
							of the New York State				
							Financial Aid				
							programs. Staff				
							currently				
							working with				
							LITS staff to				
							review				
							automated				
							processes,				
							identify areas of				
							concern and				
							implement				
							improvements				
							to advance the				
							accuracy of the				

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							certification process and reduce workload.				
						Financial Aid	The Financial Aid Office successfully implemented New Year Start Up for the 2019-20 award year. Students were able to begin filing the FAFSA application on October 1, 2018. We sent out the first award letters for the 2019-20 award year on January 16, 2019.  Financial Aid Office has found improved customer service with its document processing. There has been no backlogs in file processing or document input as has been experienced in the past.	Financial Aid Annual Report  Financial aid letters sent to students during the initial start up to 2019-20 processing:  1,266 Tracking (missing information) letters 342 Estimated award letters 952 New Student award letters 964 Continuing Student award letters	Complete necessary programming to include TAP and Excelsior in aid estimate letters.  Explore improved use of chatbots.  Improve customer service through adjusting phone hours, text messaging communication strategy and the potential use of the SLATE Communication s System.  Explore CampusLogic as a Financial Aid tool.	maximum of \$1,655,200 from central budget for the Extraordinary Scholarship Program (Annually). An additional \$1,350,000 is allocated in the DIFR budget towards this program (Annually).	Funding will be supported for up to \$3 million for extraordinary scholarships; in 19-20, ratio between DIFR and central budget will be determined.
	B. Strengthen cross-divisional partnerships and implement process-improvement strategies to enhance the Brockport experience.	co Na Str (N	Complete a emprehensive review of ational Survey of udent Engagement ISSE) and SUNY pinion Survey (SOS)	Institutional Research and Analysis	2019-20	Institutional Research and Analysis	NSSE & SOS themes were identified and will be analyzed in 2019-2021 (HIPs/CHIPs,	NSSE & SOS data  EMSA Annual Reports	Theme analysis to occur by 2021.		
	STATUS	da rec	ta; provide commendations to abinet				Diversity, Student Satisfaction,	Academic Affairs Annual Reports			

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							Community Engagement).  The EMSA Assessment Team analyzed department- level results for each unit. Results are available in departmental annual reports.				
			ii. Cross-divisional engagement opportunities (i.e. Leadership Summit)			Cabinet	Two Leadership Summits were held in 18-19, focused on student retention and launching a campaign.  Approximately 115 participants attended each event.	Leadership Summit Agendas	Next scheduled Leadership Summit is on August 22, 2019.		
	C. Utilize annual assessment report data and the Council for Advancement of Standards in Higher Education (CAS) program review recommendations to elevate campus program, service, and facilities in a manner reflecting best practice and outstanding stewardship of resources (people, funding, facilities).  STATUS		i. CAS standards and program reviews – year 1 to identify and map units with standards and publish a program review schedule. Years 2 to 5 to execute the program review schedule  ii. APPA Survey	Vice President for Enrollment Management & Student Affairs  Vice President for Administration and Finance  Chief Information Officer	2017-18 Annually	Assistant Vice President for Enrollment Management & Student Affairs	CAS Self-Assessments were completed for Leadership Programs and Fraternity & Sorority Life. Commuters and Academic Advising will be completed by December 2019.  Every EMSA Unit completed Part 7, Equity, Diversity and Access.	CAS Self Assessments Executive Summary of results are found in EMSA Annual Reports	CAS Self- Assessments scheduled for 19-20: Orientation Programs, Transfer Services, AOD Programs, Sexual Violence- Related Programs & Services, EOP, Campus Activities, College Unions, UG Admissions, and Career Services		

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						Director of Facilities and Planning	Continued participation in the APPA Facilities Performance Indicators Survey http://www.ap pa.org/research /FPI/index.cfm	APPA Performance Indicators Report			
	D. Provide academic support services through both a centralized academic success center and individual department to achieve ontime degree completion.  STATUS		i. Evaluation of Academic Success Center, including the following data: NSSE data SUNY SOS data Customer service feedback On-time graduation rates FY Retention Rates	Director of the Academic Success Center	Annually	Director of the Academic Success Center	ASC opened in Fall 18. There was increased usage in all three areas of the ASC.  The ASC implemented a Kiosk-based usage tracking system through the EagleSUCCESS Early Alert and Communication tool. All Advisement and Retention usage is tracked, categorized, and available through this system.  EagleSUCCESS trainings for academic departments increased (14).	advisement services. 1655 students utilized ASC Tutoring in 18-19, totaling 10,288 visits  EagleSUCCESS Usage tracking and reporting	Continue to track and adjust based on data analysis.  Expand kiosk usage across campus starting with Financial Aid.  Increase training and improve available student information (i.e. majors) within EagleSUCCESS to optimize usage.	PIF Grant	PIF Funding included in 5 year model; subject to annual review.
							The Transition student population is		Collect data to track	\$12,400 for additional instructors to	Funded

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							now part of the Emerging Scholars program, which includes additional support through the 3 credit, graded APS class and an LLC for Fall 2019.		effectiveness of this initiative.	teach the 3 credit APS	
							Supplemental Instruction was offered for new courses based on high DEW rates and students requesting academic support.	5,400 student sign-ins for tutoring have been recorded, a 36% increase in tutoring usage, compared to prior fall semesters.	Continue offering Supplemental Instruction and tutoring in the ASC and online.	Full time tutor support specialist requested through AA.	Temporary line currently supported through Dec. 2019.
							Assistive Technologist was hired using and Extended PIF Grant. The following new assistive technologies were procured: -Braille Label Maker, embosser & Impact Paper		Continue to evaluate current and new assistive technologies to meet student needs.		
							-Ergonomic Keyboards -Zoom Text, Large Print Keyboards -Trackball devices -10 user License to Sonosent  Implemented initiatives to	Golden Eagle Orientation	Continue partnerships		

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							promote belonging and social norming through the BeYou @ BPort initiative as well as departmental trainings and partnerships with schools like the School of Arts and Sciences ASC Liaison.  52 Peer Mentors (PM) had more than 780 one-on-one meetings with first year students.	Total attendees: 1,160 (Almost 90% of FYE students)	and display the information learned and videos created to the campus population, including throughout Summer Golden Eagle Orientation programs.	Strategic Priorities Fund: APS Peer Mentor Program \$17,950	Funded
	E. Cultivate existing and emerging alumni networks in innovative ways to gather data related to our graduates' success in navigating career, community, and personal pathways.  STATUS		i. First Destination Survey through a 1, 2, 4 year implementation and review plan by 2018	Director of Alumni Engagement  Director of Institutional Research and Analysis  Director of Career Services	2018-19	Director of Career Services	The First Destination Survey has been administered in Spring 2019.	First Destination Survey Results	Continue to work on increasing response rates to FDS.  Roll-out salary information from SUNYIR to campus.  Explore National Alumni Career Mobility Survey  Reconvene campus FDS group.		
	F. Develop a Master Plan for Classroom Technology to audit and enhance technology in learning spaces across campus.		i. Evaluation of existing classroom technology	Provost	2020	Director of Information Technology	Completed the Learning or ATS Support Space Inventory, including all learning spaces, the furniture,	Learning or ATS Support Space Inventory	Review space inventory with IT and Facilities to develop a campus-wide classroom technology upgrade		

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							and the technology in those spaces along with dates of installation that can be used to calculate a renewal schedule.		program, including standardized technology platforms and upgrade costs per square foot.		
1.2 Revise and further develop the College Academic Program Array, to ensure that resource allocation facilitates sustainable improvements in program quality. This will include, where appropriate,	A. Complete Academic Program Array and develop guiding principles for academic program decision making STATUS	Academic Affairs Strategic Plan* Strategic Retention Plan Facilities Master Plan	i. Campus, community and alumni survey and focus group work during 2018-19 Institutional Research data on enrollment trends National and local trend analysis	Provost	2019-2020	Provost	Provost gathered information over the course of the year to determine scope, sequence and best methodology to accomplish this goal.		Create a Senate workgroup to begin working on plan.		
the development of degree completion programs.	B. Review Academic Program Array and apply guiding principles to ensure alignment with resource allocation strategy for Academic Affairs, Facilities Master Plan and Strategic Retention Plan.  STATUS	Strategic Plan to Grow Graduate Enrollment	i. Academic Program Array and Guiding Principles		2021-22	Provost	Provost gathered information over the course of the year to determine scope, sequence and best methodology to accomplish this goal.		Create a Senate workgroup to begin working on plan.		
	C. Execute the SUNY Performance Improvement Fund (PIF) to offer online third and fourth year completion programs.  STATUS		i. Completion Program Data	Vice Provost  Hybrid/Online Support Team	Annually	Vice Provost	The Completion Program continues to yield positive results since its implementation in 2016. 460 students graduated as a result of this program, which generated over \$920,000 since 2016.	Completion Program Data	Continue the Completion Program efforts.	PIF Grant	PIF Funding included in 5 year model; subject to annual review.
1.3 Grow the number of grants applied for and received, especially those that	A. Increase the systematic sharing of relevant grants internally:		i. Start offering workshops annually, with a goal of 2 within year 1	Provost Deans	2017-18	Coordinator of Grants Development	1 Grant writing workshop was offered for faculty, 3 were	16-17 Grant Applications: 51 Awarded: 29	The new Coordinator of Grants Development		

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support our students' learning and engagement.	Increase the number of workshops provided for new faculty Increase the number of potential grants internally shared with all faculty Increase the number of resubmissions following unsuccessful application Number of grants received  STATUS		ii. Relevant grant opportunities shared in comparison to the actual grants submitted: 60 grants applied for during 15/16 academic year, 28 awarded. 3% growth annually.  iii. Compare data related to individuals resubmitting grant applications following declination letters from agencies: 5 resubmissions in 15/16 academic year. 3% growth annually  iv. Monitor and grow the number of grants received	Coordinator of Grants Development			offered for students.  New Coordinator of Grants Development was hired.	Total: \$6,995,289 17-18 Grant Applications: 51 Awarded: 23 Total: \$2,225,252 18-19 Grant Applications: 51 Awarded: 20 Total: \$1,118,571	will implement a system to better track data related to grants and review future training opportunities for campus stakeholders.		
1.4 Growth in the number and percentage of graduate students who conduct original research, attain external funding or publications, and/or who are professionally prepared for their careers, as determined by alumni surveys and other measures.	A. Assemble new work group, or utilize the Graduate Council, to collect baseline data, determine who will be responsible for collection of data, and to develop strategies to increase the number and percentage of graduate students who conduct original research, attain external funding or publications, and/or who are professionally prepared for their careers.  STATUS  B. Include questions related to "professional preparedness"	Academic Affairs Strategic Plan * Strategic Plan to Grow Graduate Enrollment	i. Convene work group ii. Determine baseline data and goals by 2019 iii. Utilize Digital Commons to house all research  i. Survey entire alumni base by 2022	Provost  Director of the Center for Graduate Studies  Coordinator of Grants Development  Director of Alumni Engagement  Director of Career Services  Graduate Council	June 2018 2018-19 2020-21	Director of the Center for Graduate Studies  First Destination Survey Team	Workgroup was convened in 2017-2018. No further progress has been made.  Increased the number of funded Academic Affairs Graduate Assistants (34 to 37 positions in 2018-2019) and increased their annual stipend (\$6,000 to \$7,500).  Survey vendor was secured.	For AY 2018- 2019 Graduate students conducting research = 315 Graduate students presenting research = 228 Graduate students published = 49 External funding for graduate students = \$30,100  First Destination	Survey/update at end of 2019-2020 academic year to all graduate program coordinators to provide data for 2019-2020.  Incoming Director of the Center for Graduate Studies will be charged with this goal.  Alumni Survey was completed	Funding for 3 Graduate Assistants in Center for Graduate Studies, Office of Undergraduate Research, and the Institute for Poverty Studies and Economic Development	Funded
	to alumni surveys/First-year Destination Survey, sent to all alumni (including graduate students).  STATUS		5.000 57 2022			out.of Team	Questions were added.	Survey Results  Of graduate respondents to First Destination Survey: 85% employed full-time;	in 2019. Ongoing data analysis will occur.		

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1.5 Ensure that all undergraduate students, including transfer students and non-traditional students, have the opportunity to undertake multiple HIPs and CHIPs and have these experiences identified on their academic and co-curricular transcripts.	C. Development of Dean's Advisory Boards  STATUS  A. Use evidence-based strategies to implement and advance high impact practice-based pedagogy. Incentivize, reward and celebrate faculty/staff efforts to infuse HIPs into the curriculum.  STATUS	i. Parti ii. Reto iii. De to deto a HIP iv. Nu	mation and operation ch board  ticipation data  tention data  evelopment of a tool termine if a course is o	Provost  Director of Alumni Engagement Provost	2019-2020	Provost  Director of Undergraduate Research  Academic Internships Committee	Dean's advisory board ongoing in SOBM.  Hired a Director of Undergraduate Research  HIPs Fellows program is underway, including representatives from all three schools. Began review of a "tool" for reporting of HIP practices and assessment, with the goal of a 2019-2020 launch. We are in the process of aligning HIPS and SUNY Applied Learning "tags" in Banner, will revise and combine.	11% employed part-time and pursuing additional education; 100% employed in job very strongly or somewhat related to career goal; 91% responded that Brockport prepared them for their employment.  Summer undergraduate research participants in 2018: 28	EHHS and SAS advisory boards will launch in 2019-20.  UG Research Goals for 2019-2020: -Define UG research and creative activity -Quantify experiential learning activities on campus -Form a workgroup to learn more about supporting UG research -Market UG research to incoming and current students	Undergraduate Research Graduate Assistant: \$17,000  Academic Internship Committee Graduate Assistant: \$17,000	Funded

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							Academic Internship Committee has asked to have "formal" relationship with Provost's Office, and more formal relationship in campus structure.  The Academic Internship Committee has created a Brockport Internship Manual based on the SUNY Internship Manual (best practices for developing internships).  Accredited departments must use evidence-based practices, which include internships		Survey campus for existing internships.  Populate Salesforce with existing and new internships.		
							Program assessment may contain SLOs related to internship courses Data collection in Psychology on student perceptions of				
	B. Use evidence-based strategies to implement and advance 3-4 high impact practice-based pedagogy and		i. Each CHIP will have a fully developed implementation and assessment plan measuring	Vice President for Enrollment Management & Student Affairs	Cycle 1 to be completed	Assistant Vice President for EMSA	internships Cycle 1 of CHIPs was completed. Involvement in	CHIPs Presentation	Implement Cycle 2 of CHIPs: Community	Strategic Priorities Fund: APS Peer Mentor	Funded 12

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	co-curricular high impact practices and programming (CHIPs) in 2-year cycles. Incentivize, reward and celebrate efforts to infuse CHIPs in the co-curriculum.		participation, retention, learning and satisfaction by year 1 of the cycle	Institutional Research and Analysis	by June 2018		Living Learning Communities, Leadership Development Program and/or Club Sports had a positive effect on engagement, learning, satisfaction and retention.		Service, Healthy Campus, Athletic Teams & Student Organizations in 19-21	Program \$17,950	
1.6 Raise private funds to aid students' ability to experience internships, study abroad or international exchange opportunities, and undergraduate research opportunities. As a result, financial need alone will not preclude students from enhanced educational experiences.	A. Support the growth of the international education program (study abroad, recruiting of international students, development of "Friends of" community partners, partnerships with local businesses and alumni sponsors, faculty international travel programs).  STATUS	Alumni Engagemen t Plan  Comprehen sive Campaign*	i. Increase number of students involved in internships, international programs, and study abroad specifically funded by private donors, target to be determined by new Director of the Center for Global Education & Engagement and Vice President for Advancement	Vice President for Advancement  Director of Alumni Engagement  Director of the Center for Global Education & Engagement	2021-22	Director of the Center for Global Education & Engagement (CGEE)	Campus will be part of ACE Internationalizat ion Lab in 2019-20.  The change in leadership in the CGEE forced this to a back burner. Growth of funding for international recruiting and study abroad is a priority for the pending Comprehensive Campaign. An alumni travel program to Ireland for 2020 is under development.	Study Abroad Participation Data: 18-19: 403 17-18 543 16-17 444  International Student Enrollment	Work with Interim Director of CGEE and staff on priority needs for recruitment and study abroad in 2019-20.  Share contacts with CGEE to assist in establishing a network of alumni and community members interested in a "Friends of" group.	ADV 1b: \$150,000 in new (permanent) state funds for two MGOs. Hope to have three new MGOs on board for next Comprehensive Campaign. One (replacement) was recently filled and funding is for two new positions.  ADV 1d: Requests for 2018-19: \$50,000 for a Campaign Consultant \$100,000 for a Feasibility Study \$80,000 for a Campaign Coordinator (annual temporary position for 4-5 years) \$45,000 for an Annual Fund Coordinator (permanent funds)	Funded Funded Funded Funded Not Funded
	B. Augment internship, undergraduate research (UGR) and summer undergraduate research		i. Increase the number of SUGR participants sponsored by the Brockport Foundation to 40		2021-22	Vice President for Advancement	New Undergraduate Research Program to offer a full year	The Winter Gala raised \$88,406 in private funds, creating 24	Continued growth in privately- supported/nam		

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	(SUGR) opportunities with private support funding.  STATUS					Senior Director, Advancement  Director, UG Research	program in 2019-20. Director of Undergraduate Research (faculty reassignment) will begin in 2019-20.  In summer of 2018, Advancement provided 14 named and 13 Foundation-funded awards for Summer Undergraduate Research (SUGR). In summer 2019, Advancement will provide 23 named and 10 Foundation-funded SUGR awards.  Internships and UG research are two of the main priorities for the pending Comprehensive Campaign.		ed awards for SUGR.  Advancement will work with the Provost and new Director of UG Research on the strategic vision and fundraising for the new year-round program.		
	C. Develop database of all Study Abroad/International Education alumni to better identify potential donors.  STATUS		i. Explore a privately funded study abroad and international education opportunities; determine feasibility		June 2019	Director of the Center of Global Education and Engagement	Database of alumni exists and is being populated.		Future Director of the Center for Global Education and Engagement will work with Advancement to explore fundraising opportunities		

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1.7 Meet or exceed annual goals related to student recruitment and retention.	A. Develop, improve and refine recruitment processes that provide a positive experience for prospective students, maintain college standards and system enrollment expectations.  STATUS	SUNY Enrollment Plan  Strategic Plan for Undergradu ate Retention	i. SUNY 5 Year Enrollment Plan ii. First year retention rates iii. Marketing projects dedicated to recruitment and retention.	Enrollment Management Committee	Annually	College Communication s	Holistic review of transition students has been refined with previous retention data.  Completed our initial EOP week pilot in NYC with success. This will be expanded to include Buffalo, Rochester, and Syracuse next year.  Currently adapting communication strategies to appeal to Gen Z (career specific communication, more directly targeted campaigns).  Refining our on-campus visit experience.	College Senate Presentation on First Year Retention  Target Reports  UG Admissions Annual Report	Re-convene with new retention data when available to modify holistic review process.  Adapt our EOP admissions process to allow for formal admission to happen prior to December 1st with the help of Financial Aid.  Continue to research and assess our communication efforts. More outcome data requested from Career Services and individual Academic departments.  Increase campus-wide usage of YouTube as a marketing tool.  Campus visit assessment including external peer review of our experience.  Maintain marketing and communication support for admissions and retention initiatives	EMSA 1c & 6b: \$263,100 from central budget to support downstate recruitment (Permanent) with an additional ask of \$10,000 to offset the salary increase of staff members on the funding line.  EMSA 1c & 6b: \$263,100 from central budget to support downstate recruitment (Permanent)  EMSA 1b: SUNY Grant extended; Funding Request moved to 2018-2019. \$204,422 for 2 advisors, software, supplemental instruction & 2nd quarter courses. (Mix funding — Priority Needs and Computer Tech Fee)	Funded  PIF Funding included in 5 year model; subject to annual review.

B. Enhance student retention efforts.  B. Enhance student retention efforts.  Assistant Vice president for parameters of outreach, parameters of outreach, creation of a financial student parameters of a financial student parameters of outreach, creation	jobs dedicated			nal Plan		
Necessary model and improvements in orientation, advisormentation and advisorment, analysis many interactions, consisting and other student support mechanisms.  STATUS  STATU	Assistant Vice President for EMSA  Assistant Vice President for EMSA  College Senate Presentation on of First Time/Full Time Students was completed in Fall 2018. This study revealed a decline in the retention of first time, full time students over the past two years (82.4% in 2015 to 73.8% in 2017).  The Enrollment Management Committee formed a Subcommittee on First Year Retention, that developed action items based on the following trends: Financial Need, Transition Student Support, Advising, Academic Presentation on First Year Retention Subcommittee on First Year Retention Student Support, Advising, Academic Probation Student Support for Historically Underrepresent  College Senate Presentation on First Year Retention on First Year Retention Subcommittee of First Year Retention Plans developed and are in the presentation on First Year Retention Plans developed and are in the Subcommittee of First Year Retention Plans developed and are in the Subcommittee of First Year Retention Plans Scholar's Program includie; the 3 Examples of strategic Examples of strategics were developed and are in the Subcommittee or the 3 Credit APS credit APS course and officing an LLC in Fall 2019; the development of the Emerging Scholar's Program includie; the Strategic Final 2019; the development of the Emerging Scholar's Program includie; the Strategic Final 2019; the development of the Emerging Scholar's Frategic Final 2019; the development of the Emerging Scholar's Frategic Final 2019; the development of the Emerging Scholar's Frategic Final 2019; the development of the Emerging Scholar's Frategic Final 2019; the development of the Emerging Scholar's Frategic Final All 2019; the development of the Emerging Scholar's Frategic Final All 2019; the development of the Emerging Scholar's Tutor Resources \$5,300  Communication and Retention Strategy Frate All 2019; the development of the Emerging Scholar's Strategy Frate All 2019; the development of the Emerging Scholar's Tutor Resources Strategy Frate All 2019; the development of a Minto	Assistant Vice President for EMSA			efforts through use of analytics in determining parameters of outreach, creation of a financial leveraging model and improvements in orientation, advisement, academic and early warning intervention, counseling and other student support mechanisms.	

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
Success					Date	Director of the Academic Success Center	Analytics, Faculty Initiatives and Enhancing the Overall Experience  The Academic Success Center (ASC) implemented online tutoring, boasting the fourth highest usage among SUNY institutions that utilize online resources.  3 credit APS class for transition students yielded positive results (higher GPAs and retention rates). Senate	ASC Annual Reports  ASC SUNY Spotlight  ASC Liaison Group Report  College Senate Proposal for 3 credit APS  Tutoring Data	Continue Expansion of EagleSUCCESS cohorts and training to include Major/Minor/S chool as filterable options.  Evaluate 3- Credit Emerging Scholars APS class and consider summer bridge program.  Create materials	Requested	
							passed a resolution making this course mandatory for all Emerging Scholars.  Advisement training was increased through 8 CELT workshops and an increase in Liaison groups/communication. The School of Arts and Sciences did a partnership		for advisors to better identify best practices and changes to advisement protocol. Enhance liaison partnerships while training and supporting a master advisor program to support advanced faculty advisors in training and helping other faculty advisors enhance their skills.		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
1.8 Campus climate data will show continual improvement, and, based on assessment results, resources will	A. Implement and assess the Strategic Plan for Equity, Diversity and Inclusion.  STATUS	Strategic Plan for Equity, Diversity and Inclusion	i. Assess progress of the Strategic Plan for EDI annually to determine if targets are met	Vice President for Enrollment Management & Student Affairs Provost	Annually	Chief Diversity Officer	study on how they could better collaborate and utilize the ASC. Weekly emails went out updating chairs, directors and advisement coordinators on current advisement concerns and trends.  EagleSUCCESS Cohorts were expanded to include more information Year 1 progress of the EDI Strategic Plan was benchmarked per goal.	Strategic Plan for Equity, Diversity and Inclusion Data	EDI Plan benchmarks (objectives) have been selected for the 2018-2019 AY.	PIF #36 and #37 (2 year SUNY funding sources) are funded through 19-20.	
be dedicated to addressing issues of diversity in the curriculum and in faculty/staff representation, as well as equity in student retention, completion, and opportunity. We will make demonstrated progress towards the Equity, Diversity, and Inclusion (EDI) goals outlined in the Strategic Plan for EDI.	B. Increase the collaborative and collective engagement of faculty, staff and students in educational programs and initiatives related to equity, diversity and inclusion (EDI).	Academic Affairs Strategic Plan *  General Education Assessment Plan  Internationa I Enrollment Strategic Plan*  SUNY PIP	i. 100% of incoming students, faculty, administrators and staff will participate in EDI training within their first year	College Senate Chief Diversity Officer Director of Assessment Director of the Center for Global Education & Engagement Director of Institutional Research and Analysis	2019-20	Chief Diversity Officer	Development of 6 EDI Online Training Modules (Everfi) for employees and	https://everfi.c om/offerings/li sting/diversity- equity- inclusion-for- students/	Data collection process will be implemented September 2019.  Implement modules.  Continue to infuse EDI training into	Per SUNY PIF #37, costs associated with module development	

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
	STATUS						students (3 per stakeholder group)  The President's Committee on Diversity and Inclusion's Professional	https://everfi.c om/offerings/li sting/diversity- inclusion/  Training evaluations	onboarding processes.  Continue to offer signature trainings and expand participation.	were satisfied (paid in full).  Professional Development Committee Chair course reassignment/stip end	Funded
							Development Committee offered 14 trainings in 18- 19, with over 200 participants:  6 Safe Zone 7 Racial Justice 2 Understanding Ableism & Accessibility			Strategic Priorities Fund: Making Online Course Content Compliant with ADA Course Accessibility Guidelines \$39,760	Funded
							Office of EDI led first Unity Trip to Washington, DC, with more than 40 students visiting historic sites and meeting with alumni.		2020 Unity Trip to Atlanta, GA is being planned.	Targeted raising of private dollars to support this trip.	
	C. Continue to support and strengthen the College's distinctive General Education commitment to diversity, interdisciplinary critical inquiry, and intercultural competence through continued General Education assessment and review as well as recruitment and retention of faculty effectively teaching and pursuing scholarship in courses marked with D/O/W/I.		i. (Re)Assess student performance for D, W, and O Student Learning Outcomes (SLOs) in general education areas. Faculty teaching these courses will determine desired benchmarks (e.g. 75% of students will meet or exceed standards); appropriate evaluation criteria (rubrics); and assessment measures that align with the Strategic Plan for EDI		2021-22	Chief Diversity Officer	D, W, O courses were reviewed in 2018-2019.  Definitions of EDI were created by PCDI and approved by College Senate.  Highlighted as Goal 3 of the EDI Strategic Plan, progress of the following	Strategic Plan for Equity, Diversity and Inclusion Report	Reflecting progress of the 2018-2019 EDI Strategic Plan, the following objectives will be benchmarked: A) Review General Education Requirements D) Diversify Times, Topics and Locations of Professional	PIF #36 and #37 (2 year SUNY funding sources) are funded through 19-20.	

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
			ii. Determine number of programs with SLOs that address diversity, critical thinking, or intercultural competence and create a plan to increase that number by 10% over the next 5 years				objectives were benchmarked: B) Review and Implement Online Diversity Modules E) Regular SafeZones and Race/Racism/Privilege/Empowerment Trainings I) Research & Support Implementation When Appropriate of Interdisciplinary EDI Related Minors or Certificates		Development Offerings H) Addition to Diversity Statement in Employee Application Package I) Sustainability and Possible Growth of WMS and AAS		
	D. Increase study abroad participation rates and international student enrollment.  STATUS		i. Data on number of students studying abroad and number of international students enrolled		2021-22	Director of the Center for Global Education and Engagement	Campus will be part of ACE Internationalizat ion Lab in 2019-20.				
	E. Continue to recruit and more effectively retain a diverse student body by leveraging resources to create, sustain, and increase visibility of support groups, transitional programs, mentoring, social networking, and advocacy resources for minority and underrepresented students.		i. Retention data		2021-22	Chief Diversity Officer Assistant Vice President for EMSA	Office of EDI led first Unity Trip to Washington, DC, with more than 40 students visiting historic sites and meeting with alumni.	Lavender Ceremony	2020 Unity Trip to Atlanta, GA planning is underway.		
	STATUS						The formation of a Minority Male Initiative (MMI) planning group occurred, including attendance at the Clemson Men of Color Summit in April 2019.		Planning will continue. Plans are being developed to propose a first year MMI program for fall 2020.		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							The first annual Lavender Ceremony, a graduation ceremony for the LGBTQIA+ community, was offered.		The 2020 Lavender Ceremony planning is underway.		
						Director of Undergraduate Admissions	Further expand on the pilot EOP recruitment week in NYC by offering this same service in Buffalo, Rochester, and Syracuse.  Maintain presence with RCAN.  Develop a recruitment/ communication plan surrounding the BeYou@Bport initiative.  Student	Admissions Recruitment Plan Target Reports	Adapt our EOP admissions process to allow for formal admission to happen prior to December 1st with the help of Financial Aid.  Offer more resources to RCAN (ie: through group visits and staff volunteering).  Develop a communication plan around the BeYou@Bport video series that includes more testimonials.	Continuation of funding downstate, NYC and Long Island recruiters.	Funding incorporated into 5 year financial model, subject to annual review.
	F. Increase retention of first-year, first-time students and transfer students.  STATUS					Assistant Vice President for EMSA  Director of the Academic Success Center	Retention Study of First Time/Full Time Students was completed in Fall 2018. This study revealed a decline in the first year retention of first time, full time students over the past two years (82.4% in 2015)	Presentation on	Over 30 strategies were developed and are in the process of being implemented to address the retention trend.  Examples of strategies include: The Development of the Emerging Scholar's	Master Advisor program would be incentivized with extra service funds/course re-assignments.	Funded

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							to 73.8% in 2017).  Enhanced APS Community Reading programming to broaden cultural points of view for first year students including the reflection portion of the course.  Development of a social norming campaign to increase sense of belonging and resilience: BeYou@Bport	Undergraduate Retention	Program including a 3 credit APS course and offering an LLC in Fall 2019; the development of a Minority Male Initiative for Fall 2020; Using Text Messaging as a Communication and Retention Strategy; increased training and support for academic advisors; evaluating unmet need, etc.  Submit a proposal for a mandatory 0-credit STEPS class to better reach our students on academic probation.  Continue to utilize PIF 33 budget to enhance Assistive Technology available on campus. Increase training opportunities for students, faculty and staff.	\$263,100 from central budget to support downstate recruitment.	Funded  PIF Funding included in 5 year model; subject to annual review.

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
									Continue to increase EagleSUCCESS usage through the broadening of cohorts like majors and minors and the calendar scheduling feature.  Utilize EagleSUCCESS to better track and schedule both ASC Tutoring services and Student Accessibility Services.		
1.9 Meet or exceed the requirements of accrediting agencies in relation to both our accredited graduate and undergraduate programs.	A. Provide institutional support and resources as appropriate to pursue necessary faculty development, curricular innovation, and other measures necessary to maintain and exceed accreditation standards.  STATUS	Institutional Assessment System  Academic Affairs Strategic Plan *	i. Accredited programs will demonstrate compliance with or exceed the standards of their accrediting bodies through annual assessment projects that measure and document program and student performance, and efforts to engage in continuous improvement	Provost  Deans and department chairs/faculty  Office of Assessment & Accountability	Annually	Provost  Office of Assessment & Accountability	All accreditation reviews have been passed that occurred this year. Accreditation is being maintained. University Police received accreditation in fall 2018.	Accreditation reports	Starting to plan for Middle States in spring 2021.		
1.10 Continual improvement in external measures i.e. Princeton Review, NSSE, or US News and World Report surveys. Each cycle, we will assess which external measures offer the best validity and relevance to our	A. Establish a workgroup (or utilize existing groups) to identify appropriate indicators for each guide, examine criteria of external measures, benchmark current activities, set goals and determine gaps, suggest activities/processes to reduce/eliminate gaps, and prioritize activities/processes.  STATUS		i. By 2020, the workgroup will complete a final report of benchmarked activities, gaps and suggestions to achieve improvement in external measures	Joint Planning and Budget Committee  Director of Institutional Research and Analysis	Completio n of report by 2021.	Director of Institutional Effectiveness	US News and World Report submission was reviewed in detail in 2018- 2019.  Aspirant Peer Institutions were determined.	Aspirant and Peer Institution Analysis	When the new Director of Institutional Effectiveness is hired, they will be tasked with next steps.		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
focus on being a great college at which to learn.	B. Review and update institutional Key Performance Indicators  STATUS		i. SUNY KPIs	Institutional Research & Analysis	May 2020	Associate Director of Institutional Research and Analysis	A review and comparison of existing collegewide and SUNY KPIs occurred in May 2019.	KPI Report	A workgroup will be formed in 2019 to review and update institutional KPIs. They will be used to help assess the strategic plan.		
Goal 2: To	be a College	Engag	ged with its C	Commun	nity						
Measure of Success	Strategies	Existing Institution al Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
2.1 Growth in the number and extent of engagement partnerships with the Village of Brockport, City of Rochester, Monroe County, and local rural communities, through active participation in some or all of the following: Community advisory boards and volunteer efforts Town/Gown meetings and initiatives Collaborative events Community internships and partnerships.  This will allow us to explore and assess strong community partnerships around areas of critical need, e.g., the development of a community clinic.	A. Chronicle and celebrate engagement of faculty, staff, students and alumni at campus and community activities and programs; increase opportunities for engagement.  STATUS	Alumni Engagemen t Plan  Communica tions Strategic Plan*	i. Number and type of engagement opportunities such as community service, volunteer efforts and collaborative events to enhance the local and regional community (Faculty and staff annual reports)	Director of Alumni Engagement  Office of College Communicatio ns  Vice President for University Relations  Community Development  LITS	Annually	Vice President for Advancement  Community Development  LITS  Director of Alumni Engagement	Established tracking system through Activity Insight to determine data for faculty.  In addition to its regular internal and external activities, the alumni engagement program led three 50th reunion events (History, Dance, EOP) in collaboration with faculty and staff that brought alumni to campus. The Alumni Showcase (October) highlighted six alumni over the course of a day. More than 100 events (see 2.7) also were held	Activity Insight reports  Advancement Annual Report  Faculty held 716 memberships (locally to internationally), provided service to 405 external organizations, and supported 52 external partnerships (also locally and internationally). A summary showed 12,950 combined hours for these and other community service activities.	In 2019-20, put system in place to determine same data for staff.		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							on and off				
	B. Cultivate, support and maintain an engaged citizenry through opportunities for faculty, staff and student involvement with events that impact the community at the local, regional, national and international levels.  STATUS		i. Determine a streamlined process for collecting data and capturing conversations related to faculty/staff/administrativ e service on/for/with organizations/community groups ii. Number of students participating in community service: 3154 in 2016. Increase by 5-10% each year iii. Number of service hours (students): 272,660 in 2016. Increase by 5-10% each year	Community Development LITS	2018-19 Annually	President's Office  Vice President for Advancement  Vice President for University Relations  Community Development	Hosted two "Building a Better Community" breakfast events at the REOC (approximately 50-60 at each) featuring Bob Duffy (fall) and Tom Bonadio (spring). Attendance was a mix of community leaders and campus reps.  President Macpherson was selected to serve on the Greater Rochester Chamber of Commerce and United Way boards in 2018- 19. She also sits on the YWCA, Willow, and is the President of the RAC Area Presidents, convener for the RAC Area Presidents, convener for the Roc the Future Committee, and the leader of the SUNY Comprehensive s Sector Boards.  Galaxy software tracking system put in place by		Review opportunities to meet the		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							Community Development.  The Brockport College- Community Chorus is drawing up to half of its membership from the local Brockport community.	Service hours and data will be available in fall 2019	continued need for a transportation system/vans/b us to get students to/from opportunities in and around greater Monroe County		
	C. Initiate the Economic Development and Partnerships Committee centered on the concepts of reciprocity and mutual benefit for College and local communities/organizations /businesses.  STATUS		i. Economic Development and Partnerships Committee Developed	Cabinet  Vice President for Advancement	2017-18	Vice President for Advancement	The first meeting of this new group was held June 11, 2019.	Advancement Annual Report	Will meet three times per year (summer, fall, spring) to assess on-going local engagement and put tracking system in place.		
	D. Increase the opportunities for community members to engage with College leadership, through Town/Gown initiatives and campus-based opportunities.  STATUS		i. Create an annual Community Town Hall and grow attendance each year  ii. First Community Breakfast (January 2017) drew approximately 25 community members. Increase by 100% in two years  iii. Internship Fair participation rates	Town/Gown Committee  Office of the President	2017-18	Vice President for University Relations  Vice President for University Relations	Hosted 3rd Community Breakfast event April 2. 71 people attended, majority of whom were from the community.  In May VP for University Relations presented at International Town/Gown Association conference  Strengthened relationships with organizations such as IBERO, Heritage	PowerPoint presentation available	Continue to host annual Community Breakfast and attempt to draw more guests from the community.		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
						Director of Career Services	Christian Services. Offered three major career fairs in 2018- 2019. Saw a decrease in attendance, likely due to an overall low unemployment rate.	1237 students attended the three fairs in 2018-2019, which was a 7.6% decrease over the previous year. All of the fairs include opportunities for internships, but the Jobs and Internships Fair was attended by 395 students this year and 450 last year.	Continue to offer internship and career fairs in 2019-2020.		
	E. Explore and assess partnerships around areas of key community need (i.e. developing a Brockport Community Clinic, Canal development).  STATUS		i. Annual review of projects, reported through annual reports	Vice President for Administration and Finance Town Gown Committee	Annually	Dean of EHHS	Community Mental Health Clinic will open in fall 2019 after Oak Orchard Community Health offered to lead local planning effort and provide location. The College will be a key player with practicum and internship students from multiple disciplines actively engaged.	Press release	Dean of EHHS to lead College involvement and create additional opportunities for students.	Oak Orchard Health has been awarded \$921,864 by the Finger Lakes Performing Provider System in response to a proposal submitted to the FLPPS System Transformation Fund.  EHHS requested an internship supervisor position.	Funded externally  Under consideration for future years.
						Vice President for Administration & Finance	Progress toward the construction of a path on the south side (campus) of the canal continues (funded		Construct planned canal path.	State grant funding was secured.	

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							through state grant).  The College is working with the state and the Village on transferring piece of property along canal bank for Village to construct a boat house for use by the Brockport Rowing Club.  In collaboration with the College, Brockport Rowing Club is constructing dock along south side of canal near Commissary Park.		Transfer property; construct boat house and dock.		
2.2 Develop stronger working relationships with bodies of influence, including some or all of the following: the Finger Lakes Regional Economic Development Council (FLREDC), the Greater Rochester Chamber of the Commerce, the Greater Rochester Enterprise (GRE), the Rochester Monroe County Anti-Poverty Initiative (RMAPI), and state and national bodies of	A. Establish and charge an Economic Development and Partnerships Committee to: Develop specific plans (strategies) to strengthen the relationships with the Finger Lakes Regional Economic Development Council (FLREDC), the Greater Rochester Chamber of the Commerce, the Greater Rochester Enterprise (GRE) and the Rochester Monroe County Anti-Poverty Initiative (RMAPI).		i. Consistently pursue FLREDC (CFA) funding each year  ii. Maintain and grow presence on the FLREDC and its subcommittees  iii. Secure positions among senior institutional leadership, for example on the Chamber, GRE, RMAPI and other boards and committees  iv. Establish metrics to align the development of the College's Institute for Poverty Studies with RMAPI	Vice President for Administration & Finance  Vice President for Advancement  Vice President for University Relations  Director of IPSED	2017-18	Vice President for Advancement  Vice President for University Relations	See above re: ED&PC committee.  College personnel attended FLREDC meetings and represent on several sub- committees.  President Macpherson joined the Rochester Chamber of Commerce Board of Directors in		The College will host a FLREDC meeting in September 2019.		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
relevance to the							April. Also, she				
College.							is a member of				
							the boards for				
							the YWCA,				
							Willow, the				
							Rochester Area				
							College's (RAC)				
							President's				
							group				
							(president of				
							group), is a convener for				
							ROC the				
							Power, and				
							chairs the				
							SUNY				
							Comprehensive				
							College's				
							President's				
							group.				
							The College				
							sponsored the				
							Chamber's				
							Business				
							Rounds series				
							(4-5 events).				
							Also, we were a				
							sponsor for the Top 100,				
							Athena Award,				
							Women of				
							Excellence				
							Dinner,				
							Rochester				
							Educational				
							Foundation				
							event, YWCA,				
							Willow, among				
							others.				
							771				
							The				
							College/MPA				
							Program was the Secretariat				
							for the NYS				
							City/County				
							Managers				
							organization,				
							planning				

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
Success					Date	Director of Community Partnerships and Outreach, Institute for Poverty Studies and Economic Development (IPSED)	multiple programs for local governments and municipalities.  Communicated with Loriane Ngarambe, Rebekah Meyer and Rashid Muhammed to better understand RMAPI goals, initiatives, and opportunities. Explained the IPSED mission and vision, as well as offered potential services to consider.  Developed relationships with RMAPI working group participants through meetings and collaborations.  Hosted a Beacon Economic Forum in January 2019, attended by 125 community members and	Designed and drafted two studies/ evaluations for consideration.  Employment Best Practices Sub-committee program evaluation design was utilized to inform PILOT, but not funded.  Living Wage Sub-committee comparative study, which was referred to the ESL Foundation for funding (status pending).	Continue to attend Employment Working Group Meetings and two subcommittee (Employment Best Practices and Living Wage) meetings.  Look for more strategic opportunities to engage graduate students and faculty in supporting RMAPI initiatives and play an active role in working group meetings.	IPSED Director position funding (2019) and half-time faculty member (2020-IPSED designated) in Public Administration Department.	
							local leaders across sectors, which focused on the state of the upstate economy and generating				

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							strategic opportunities for more economic growth.  Hosted a Beacon Education				
							Forum in May 2019 that was attended by 200 community members and local leaders across sectors, including the Mayor, to hear from a national leader on				
							school reform and discuss local efforts to increase high- quality K-12 educational opportunities in the City.				
							Attended 8-10 RMAPI				
2.2 Even and commune	A Lifelana I sagnina Duaguan		: Commo fundino commo	Vias Dussidant	A m mara 11-r	Director of	meetings.	Course	Continue	Continued	Enaded
2.3 Expand campus- based Lifelong Learning opportunities for community members.	A. Lifelong Learning Program Expansion: Identify steady funding source(s) for LL coordination and development Develop and implement a sustainable staffing plan for programming Expand the enrollment of Lifelong Learners in existing and new programming (performing arts, athletics, and other campus events) Expand partnerships with local senior living community and senior centers		i. Secure funding source (public or private)  ii. Evaluate staffing options for the program  iii. Increase total LL participants by 20% annually  iv. Achieve greater than 75% satisfaction rate among program participants through survey evaluations	Vice President for Advancement  Director of Multigeneration al Engagement	Annually	Director of Multi- generational Engagement	Continued marketing via Advancement/ Alumni lists; local outlets (Morgan Manning House newsletter, Suburban News); individual promotion via word of mouth; faculty insights for expanded/qualit	Course registration/aud iting reports from Registrar; attendance/registration lists at lifelong learning programs; faculty interview transcripts	Continue marketing programs/tracki ng registration; analyze faculty interview data to create training seminar to enhance classroom experience for auditors, students, and faculty; develop a 'web presence' for lifelong	Continued student research assistant funding from Provost (approx. \$5,000/semeste r)  Request LITS support to develop web presence for lifelong learning	Funded
			v. Develop system to track program participation				y programming.		learning at Brockport—		

Determine institutional witness in "Age Friendly Unreceiving" stams  STATUS  STATUS  More than 80 convenanty unreceives and the displayed more than one course sensete geventing lecture series averaged 50 people session; Morming with Professors contiduent contiduent contiduent contiduent contiduent contiduent introduce several MSW and MPA Brockport Devertown Developer Develo	Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
practices/enhan ce auditing experience and provided programmatic		interest in "Age Friendly University" status						community members audited courses; 10+ audited more than one course/semeste r; evening lecture series averaged 50 people/session; Mornings with Professors enrollment continues to increase; Fall 2019 will introduce several MSW and MPA courses at Brockport Downtown; Great Decisions program developed into a new courses through Political Science Department; Provost funded undergraduate research assistant— conducted interviews with 20+ faculty to identify best practices/enhan ce auditing experience and provided		information;  Review and address parking concerns.  Seeking input and feedback to market and grow lifelong learning opportunities into other areas within Monroe County and the City of Rochester: courses at Brockport Downtown, online courses, bringing community groups to Brockport		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
2.4 Ensure increased opportunities to link all students, including international students with community support.	A. Intensify efforts to effectively support international students, devoting resources to support services commensurate to recruitment efforts (i.e. Creation of a Host Family program).  STATUS	Academic Affairs Strategic Plan * Alumni Engagemen t Plan	i. Creation of a Host Family program. Target to be determined by incoming Director of the Center for Global Education & Engagement ii. Annual Report data related to program effectiveness assessments of international student support iii. Number of national and international student internships and mentoring opportunities. Target to be determined by incoming Director of the Center for Global Education & Engagement	Provost  Vice President for Advancement  Town Gown Committee  Director of the Center for Global Education & Engagement	Annually	Director of the Center for Global Education and Engagement	Turnover in leadership of CGEE paused some initiatives in this area in 2018-19.  Progress being made on Host Family program.  The CGEE has initiated conversations with Rochester Global Connections, which offers several programs that aim to foster connections between our international students and scholars and the local community.	CGEE Strategic Plan under review as new leadership comes on board.	Search for new Director of CGEE will begin in fall 2019.		
	B. Continue to develop opportunities for students to network and pursue internships, mentoring relationships and networking opportunities with alumni and partners working in national and international arenas.  STATUS		i. Advancement to host or assist with a minimum of 6 student-alumninetworking events annually ii. Add student module to Graduway software to facilitate student-alumnimentoring relationships by Fall 2017 iii. Alumni Engagement to partner with Academic Success Center to pilot Alumni Mentoring Program in 2017-2018			Director of Alumni Engagement	sent 35 students to NYC for the fourth year in a row to network with alumni who work in Manhattan. Held four site visits and one networking panel (with nine alumni), as well as a dinner and networking event.  Office of EDI led first Unity Trip to Washington,		Will hold again in 2019, and will add a visit to Washington, DC, in spring 2020.  Unity Trip to Atlanta, GA is being planned for 2020.		22

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							DC, with more than 40 students visiting historic sites and meeting with alumni.				
2.5 Build on our history and genesis as an institution of higher learning, to increase collaboration with P-12 schools in Brockport, Rochester City School District, other local schools (in and out of Monroe County), including private and charter schools, as well as the REOC and our local community colleges.	A. Establish a President's Educational Partnership Advisory Council (PEPAC) to coordinate and track P-14 engagement activities and provide consultation and direction in the development, oversight and coordination of campus initiatives that: -Support SUNY's TeachNY, or similar plans -Improve the academic achievement of students who face significant barriers to college -Increase the diversity of students who enroll and succeed -Empower schools and districts to promote and foster college aspirations through building a college-going culture -Support collaborations and partner with K-12 and post-secondary colleagues -Create tools to partner with educators, families, and communities to inspire and advocate for our students' successful futures  STATUS	Plan	i. Establish and charge PEPAC to develop a draft a white-paper that identifies campus existing P-14 campus partnerships and their outcomes, provides guidance to leverage existing efforts and track outcomes, and recommends new strategies/opportunities (e.g. Urban Teaching Institute)  ii. Ongoing tracking to include: -Faculty driven applied research grants and publications -Engagement initiative outcomes (e.g. Summer Leveraging Educational Assistance Partnership (LEAP) and Research Initiative for Scientific Enhancement (RISE) network) 3-1-3 program participationStudent teaching/volunteering/internships/research participation	PEPAC (co- chairs, Dean, REOC & Associate Dean of Education, Health and Human Services)	Annually	PEPAC (co-chairs, Dean, REOC & Associate Dean of Education, Health and Human Services)	PEPAC advisory council has 15 members.  The PEPAC advisory council met on August 30, 2018 and February 7, 2019. The next meeting was held on June 13, 2019.  A white paper was written that identified existing P-14 partnerships. This paper was shared with the President in October of 2018.  Create broad partnership with RCSD. MOA in progress with RCSD.  Focus on socio emotional needs as part of partnership with Brockport Central Schools  Socio-emotional needs of Brockport Central School	Minutes and agendas for advisory council meetings  Existing P-14 partnership white paper	Continue to build partnership with Rochester City School District  Continue to focus on Socioemotional needs as part of partnership activities  Create and promote additional pathways to educational opportunities among REOC, MCC and The College at Brockport.  Continue to grow existing partnerships and pursue new educational partnerships.  Continue to track activities that include but are not limited to new and existing engagements with School Districts, faculty driven research grants and		

Measure of Success	Strategies	Existing Data Source/Metrics Institutio nal Plan	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
						District Partnership Progress: Oak Orchard Community Health (OOCH) Mental Health Facility (see 2.2 above) to support Brockport Central School District which will refer students to the OOCH Mental Health facility.  Counselor Education School Counseling Program students will be completing practicum experiences at the OOCH Mental Health facility.		publications that are related to educational partnerships, and student participation in programs.  President will host local School Superintendents at event at REOC in fall 2019.		
						RISE-REOC/MCC/Brockport: Several meetings have occurred regarding the RISE grant. The RISE grant will sunset in 2020 and activities have been planned to close out the grant. Teacher Immersion		Small groups to continue to explore partnership opportunities for seamless transfer between REOC, MCC and Brockport.		

before December 1998 December	Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
Convener for ROC the Future.  Dean of EHHS  Summer LEAP 2018 antineed and offered field raps, contineed field field raps, contineed field								Program 2018- 2019: 19 school districts, 100 fellows from five area				
2018 infused arts throughout the curriculum and offered field trips, currichment opportunities (health and wellness, voilin, dance, swimming lessons and music).  11 praduate literacy interns from the Department worked at summer LEAP in 2018, there was a manner LEAP in 2018, there was a manner LEAP in 2018, there was a mean increase of 3.29% in students 'prepost test scores on the STAR many assistants from the Department of Education of the Department of Education of the Department of Education of the Department of Education and Development worked at summer LEAP in 2018.							Provost	served as a convener for ROC the	ROC the Future			
and Human Development worked at  Development demographic  Development demographic							Dean of EHHS	2018 infused arts throughout the curriculum and offered field trips, enrichment opportunities (health and wellness, violin, dance, swimming lessons and music).  11 graduate literacy interns from the Department of Education and Human Development worked at summer LEAP in 2018.  6 undergraduate teaching assistants from the Department of Education and Human Development worked at summer LEAP in 2018.	2018 Data: 94 students were served during summer of 2018  63 families were served during summer of 2018  In summer 2018, there was a mean increase of 3.2% in students' pre- post test scores on the STAR reading assessment  In summer 2018, there was a mean increase of 2.9% in students' pre- post test scores on the STAR reading assessment  LEAP student	2019 includes eight classrooms (K, K-1 combined, 1,2,3,4,5,6). The theme of summer LEAP is game changers, with a focus on the five competencies of socioemotional learning (SEL) (self-awareness, self-management, social awareness, relationship skills and responsible decision	Summer LEAP was submitted to the United Way. Program needs related to space, financial and personnel support are	

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
						Director of Undergraduate Admissions	Early College High School partnership was established with Greece Central School District. Over 120 students from grades 9-11 are	Male 49% Asian 0% Latino 27% White 10% Black 43% Mixed 15% Unknown 3%  Monroe County Post News Article	34 students are starting their journey within this program.  Plans are in place to grow participation to 160 students.		
2.6 Increased interdivisional and interdepartmental communication around scholarship, curricular and co-curricular events and achievements.	A. Continue to publish The Port; Continued campus participation in the Editorial Advisors Group.  STATUS	Communica tions Strategic Plan*	i. Analytics on faculty/staff/students and alumni open rates and time on page  ii. Increase open rates by 5% for f/s/s and to reach the nonprofit average open rate of 21% for alumni.  iii. Increase average time spent on page from 2.12 minutes to 3 minutes	Office of College Communications	Annually	Vice President for University Relations	grades 9-11 are currently involved.  The Port publications came out the first Thursday of each month of the academic year.	Content is averaging 5,127 page views per month. This is a 6% increase over AY 2017-2018 and a 34% increase over our inaugural year of AY 2016-2017. Student and Faculty/Staff open rates are each up 2% over last year and 4% over 2016-2017. The Alumni/Friends open rate is up 2% over last year and even with 2016-2017.	Review analytics of The Port stories and determine if we need to revise the types of articles posted.		
	B. Enhanced Daily Eagle - Make Daily Eagle more user friendly for users and visually appealing.  STATUS		i. Increase in number of stories submitted; 2016 submissions were approximately 1,700 stories. Goal to increase by 10% growth in submissions	Office of College Communications	August 2019	Vice President for University Relations	Revised Daily Eagle was launched January 2019. Included new look and functionality,	The Daily Eagle, which is distributed daily to faculty and staff via email and lives on its own website, was viewed	Continue to tweak functionality of the Daily Eagle based on user feedback.		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
	C. Further develop and implement Campus Calendar		i. Increases in the number of events on the Collegewide calendar	BASC LITS	August 2017	LITS College	Did not make significant	nearly 260,000 times. This is a 16% increase over last year.  1,967 items were submitted to the Daily Eagle. This is a 10% increase over last year.	Spend fall 2019 to revamp		
	– Event Management System (EMS) – a. Pull events data from EMS using RSS feed to populate the homepage and appropriate department pages with events information. b. Deliver video-based intro & training in the use of the Calendar.  STATUS		wide calendar	College Communications		College Communication s	progress during 2018-19.  Transferred responsibilities to LITS; moving to a cloud-based solution. Planning meetings will take place during summer 2019.		campus events calendar.  Procurement review is underway.		
							Plans are in place to increase usage of the Blackboard announcement function for major campus events and deadlines.		Will implement new calendar of announcements in September 2019.		
	D. Promote interdepartmental symposia in schools and across the College (i.e. School Hour).  STATUS		i. Each School will determine communication opportunities and plan to encourage interdepartmental communication	Provost  Deans	August 2018	Provost  Deans	Provost has established a "Points of Pride" database within Academic Affairs to share news stories among the Schools.				

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							Numerous CELT presentations throughout 2018-19 Several faculty and staff	CELT schedule  Diversity Conference	CELT, Diversity Conference, and ADP activities will continue		
							participated in the Diversity Conference program	Comerciae			
							Faculty are actively engaged in American Democracy Project (ADP) activities and presentations	ADP schedule			
2.7 Ensure enhanced alumni and external engagement, providing for social and networking activities, and inclusive of meaningful opportunities to contribute time, talent, and funding to the College.	A. Academic Deans to work with Advancement to cultivate and solicit major gifts and develop/maintain academic advisory boards.  STATUS		i. Annual fundraising goals for in-coming deans to be determined by Provost, Deans, and Vice President for Advancement by July 2018	Provost  Vice President for Advancement  Academic Deans	Annually	Vice President for Advancement Provost Academic Deans	Advancement adding staff (two Engagement/G ift Officers) with hires in late 2018-19 to work directly with Deans; expected to be on board in summer 2019  Dean of SOB&M Advisory Board in place and met in spring 2019  Deans of A&S and EHHS working to build Advisory Boards  New CRM tool	Advancement Annual Report	Complete staffing and put CRM tool in place.		
							for Advancement				

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							to be operational in summer 2019 (to assist in identification of prospects for Deans/Schools)				
	B. Continue Eagle Outreach program and ongoing outreach to alumni and community.  STATUS		i. Advancement staff to achieve a collective total of 400+ visits annually	Vice President for Advancement  Director of Giving	Annually		Put this program on hold until fully staffed in Advancement; will assess usefulness in 2019-20  Advancement sends personal birthday cards to donors, board members, alumni, emeriti, faculty, staff each month. In 2018-19, 1098 were mailed, up 4.7% from 2017-18 and 24.3 percent from 2016-17.  Produced comprehensive Alumni Survey in winter and donor survey in May; analyzing results to inform future decisions	Advancement Annual Report  Advancement Annual Report  Alumni survey and Donor survey  Advancement staff had 346 quality visits/contacts with donors, up 8.99% over 2017-18.	Assess how best to use Eagle Outreach moving forward		
	C. Build donor pipeline, identify campaign priorities, and launch next Comprehensive Campaign.  STATUS		i. Host a minimum of 50 alumni and community-focused events annually ii. Advancement to continue managing Alumni Association Board and Foundation Board of Directors		Annually		Continually modifying donor pipeline as we build toward Campaign; Major Comprehensive Campaign goals	Advancement Annual Report  Advancement hosted 104 distinct events, up 9.33% over last year.	Hire Director of Campaign and Campaign Consultant; do Feasibility Study; set financial and working goals for next	Strategic Priorities Fund: Golden Eagle Pride - Hall of Fame Kiosk & Display \$38,000	Funded

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
			iii. Fundraising goals to be established as part of the Comprehensive Campaign iv. Increase overall Advancement engagement score annually, achieve 8% by 2022 v. Increase total fundraising revenue by 3% annually				in place; hired Campaign Director (begins late June); hiring two Engagement/G ift Officers (in place by July); solidified Finance area with re- structuring after retirement of previous Director; concluding RFP for Campaign Consultant (to be approved at June Foundation conference call); hosted College Leadership Summit focused on Campaign in January 2019.  Four spaces on campus are being named after gifts were made in 2018- 19: Raj Madan Café, John Scott Atkinson Carillon, Stephen Nash '69 Enrichment Room, Enterprise Holdings Recruitment Room.	50th reunion events during the academic year.  The Advancement Engagement score was 12.1%, up from 6.2% last year.  Total giving was \$3,134,357, and included the first 50% mark for Faculty/Staff giving and 100% giving participation from all three volunteer boards. The total endowment grew 5.35% to \$14.2 million (up from \$13.4 million last year) with total	Comprehensive Campaign.		
2.8 Achieve Carnegie Foundation Elective Community Engagement Classification	A. Work towards <u>Carnegie</u> <u>classification</u> , perform gapanalysis to identify key areas lacking plans/activities, and develop/prioritize		<ul><li>i. Formation of a college- wide steering committee</li><li>ii. Metrics and targets identified based on first-</li></ul>	Cabinet  Director of Community Development	January 2020	Steering Committee (Katy Heyning, Karen Podsiadly Mike Andriatch, Jose Maliekal)	Did not make significant progress during 2018-19. Planning meetings will	Master list of "Centers" outlining type, scope, and interactions	Team will move initiatives forward. Committees will be formed and		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
	recommendations for addressing gaps.  • Explore the creation of a Center for Engagement  • Establish community engaged awards focused on research, teaching and service.  STATUS		time classification framework  iii. Development of a multi-year plan to apply for this Classification for the 2020 cycle	Economic Development and Partnerships Committee			take place during summer 2019. Several meetings held of small group.  The committee identified key objectives related to the establishment of community engaged awards focused on research, teaching, and service; determining our engaged "centers."  Dean of SAS attended training on Carnegie Classification.	with the community.	begin meeting in 2019-20. Small committee will be established to set up criteria for new award.		
Goal 3: T	To be a Sustaina	ble In	stitution for 1	the 21st (	Centu	<b>tv</b>					

Measure of	Strategies	Existing	Data Source/Metrics	Responsible	Target	Point Person	Progress	Documents	Next Steps	Resources	Resource
Success		Institutio		Person(s) or	Date			& Data		Requested	Request
		nal Plan		Unit(s)						-	Status
3.1 Achieve and then	A. Establish and Charge a B3	Environme	i. Inventory of	Provost	Annually	A.i-iv	The College at	<u>NYSERDA</u>	The project	A&F 2d:	Funded
maintain higher	Sustainability Committee to	ntal	sustainability-related		(July)	Vice President	Brockport has	<u>Report</u>	team and	Permanent	
Sustainability	engage the campus	Sustainabilit	courses	Vice President		for	established		partners	funding of	
Tracking,	community and develop,	y Policy		for		Administration	strategic		continues to	\$40,000 to	
Assessment and	implement and monitor		ii. Inventory of	Administration		and Finance	partnerships		meet on a	\$45,000 is	
Rating System	strategies to achieve	Energy	Greenhouse Gas	and Finance			which will allow		quarterly basis	requested to	
(STARS) rating.	progressively higher STARS	Master Plan	emissions from 2010 to			EHS A.v	the campus to			hire an	
	ratings.		present	Director of		1) Deans	achieve its goals			Environmental	
		NYSERDA		Environmental		Council,	specific to			Health and	
	STATUS	Energy	iii. Executive Order 88	Health & Safety		Provost, Vice	energy			Safety	
		Roadmap	Reporting			Provost, School	management.			Technician to	
						Deans	Details can be			lead the data	
			iv. Annual Progress against				found in			collection	
			STARS credits				NYSERDA			efforts for the	
							Training Metric			annual STARS	
							Quarterly			survey as well as	
							Report.			to assist with	

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							Training has been completed for 19 facilities personnel.  A listing of opportunities has been developed.	Facility Manager Training Summary  NYSERDA Workforce Training Opportunities	Future training has been scheduled	other training and compliance activities.  A&F 2e: In addition to the Environmental Health and Safety Technician position listed	Position approved and job has been posted
							Sustainability Committee has been formed.  Received a Silver Rating of 48.6 on current assessment.	AASHE Silver Certificate	Energy Review Board has been established to prioritize and monitor projects  Meetings to commence fall 2019 to develop Sustainability Master Plan  Review significant gaps and develop action plans to drive continuous improvement	above, an Office Assistant 2 is needed to assist with the STARS reporting, and coordinate, schedule and track a variety of training programs on campus. \$39,533 in permanent funds has been requested.	
3.2 Enact a new budget model that incentivizes innovation and strategic priorities.	A. Establish and operationalize a Joint Planning and Budget Committee (JPBC) as a presidential advisory committee that serves as the steering committee for institutional planning and budgeting to ensure long-range fiscal sustainability.  STATUS		i. Charge a Joint Planning and Budget Committee  ii. Establish an annual cycle to ensure integrated institutional assessment, planning, and resource allocation which aligns unit level operations and planning with Building a Better Brockport goals  iii. Implement a model for resource allocation that incentivizes innovation and strategic priorities	Vice President for Administration and Finance  Joint Planning and Budget Committee  Office of Accountability & Assessment  Finance & Management	July 2018 (initiate cycle 1)	Vice President of Administration and Finance  Joint Planning and Budget Committee (JPBC), F&M, Office of Accountability and Assessment  Deans' Council, Chairs & Directors	Hired new VP for Administration and Finance  Investment Funds of \$467K was granted for 2019-20. Process managed through a Goal Group versus Divisional approach  JPBC Calendar has been established for	JPBC 2019- 2020 Schedule  Budget Model Presentation	Develop project set back schedule to ensure procurement requirements are achieved. Progress reports to be submitted by project leads.  Weekly meetings being scheduled with Finance and JPBC Co-chairs to review and adjust agenda topics as	Permanent funding of \$40,000 to \$45,000 was requested to hire a Budget Office Staff Assistant to process account transactions, reconcile accounts and serve as a resource to departments on budget questions.	Position approved and filled

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
3.3 Revise and further develop	A. Develop guiding principles to assist with academic	Academic Affairs	i. Academic Program Array guiding principles	Provost	2021-2022	Academic Affairs Deans	T'eam established to focus on Finance and Budget model alternatives. Progress report and areas of focus shared with JPBC. Two College- wide listening		needed.  Final recommendations to be shared with Cabinet and JPBC fall of 2019.  Implementation of approved changes spring of 2020.  Prior versions of the master	EMSA to Continue funding of \$285,000 SERC operating costs from central budget (Temporary to Permanent)	Funding incorporated into 5 year financial model
Academic Program Array and guiding principles to ensure that resource allocation facilitates sustainable improvements in program quality. This will include, where appropriate, the development of	program decision making to ensure alignment with resource allocation  STATUS	Strategic Plan Strategic Retention Plan Facilities Master Plan	Array guiding principles			and Directors	sessions were held to help determine the College program array strengths and weaknesses.  Program financials being developed		plans are being reviewed with the goal of continuation on the full plan and the creation of guiding principles in the fall of 2019.		
online degree completion programs.	B. Execute the SUNY PIF pre-proposal (if approved) to offer online third and fourth year completion programs in Liberal Arts, Criminal Justice and Business.  STATUS		i. Completion Program Data	Vice Provost  Hybrid/Online Support Team	Annually	Vice Provost  Dean of SOBAM	PIF online completion project funded by SUNY in fall 2017. Continue online PIF project with Business only, due to reduced funding and staff capacity to roll out three programs simultaneously. Business submitted a proposal to Senate, SUNY and SED and received approval in early Fall 2018.	PIF award letter.	Business completion program to be offered in fall 2019.		
3.4 Revise our Physical Master Plan so that it supports	A. Form and charge Physical Master Plan task force groups to focus existing capital	Facilities Master Plan; SUCF	i. Initiate Space Utilization Study (July 2017)	Vice President for	December 2019	Vice President for	JMZ Architects and Planners completed	JMZ Campus Space Analysis	Ensure all future projects strive to achieve	A&F 4a: Hire an Assistant Director of	Positions filled with existing staff

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
the Academic Master Plan, Residence Life Plan, and sustainability objectives.	priorities and address opportunities implicit in Building a Better Brockport. Develop a multi-year strategy to maximize and leverage available capital funding streams (State University Construction Fund (SUCF), Dormitory Authority for the State of New York (DASNY), Regional Economic Development Councils (REDC)/Upstate Revitalization Initiative (URI), Brockport Auxiliary Service Corporation (BASC), philanthropy, etc.) Position/align the College's Physical Master Plan within the context of its host community Charge a sustainability subcommittee to inform and align the physical plan with the short and long-term sustainability goals for the College  STATUS	2015 FMP Update  Residential Life Master Plan  Energy Master plan  Capital Project Plan/NYSE RDA Energy Roadmap  Academic Affairs Strategic Plan*	ii. Complete facilities condition assessment (August 2018)  iii. Establish scope and schedule (December 2018). See 3.1 above.  iv. Successful compliance with the goals of executive order 88 (EO88) (April 2020)	Administration and Finance  College-wide Facilities Planning Committee  Capital Projects Office  Facilities Operations		Administration & Finance  Vice President for University Relations  Director of Residential Life/Learning Communities	analysis of instructional and office space utilization. Findings were shared with Cabinet and JPBC.  Space Utilizations Committee formed to address findings and establish a Space Policy  Feedback from Cabinet and key stakeholders on major projects (North Campus Infrastructure, Allen Loop, Tuttle and Holmes) has been collected and reviewed  NYSERDA Energy Roadmap completed in support of E088.  Worked in conjunction with Village of Brockport on plans to build a boathouse on the Erie Canal to service the Brockport	Space Utilization Committee Presentation  Documentation in 3.1	Provide recommendation and solutions that will improve metrics and reduce occupancy cost  Continue to involve Cabinet and all key stakeholders in major project decisions and milestones  Energy Review Board to meet on regular basis to review progress  Complete land transfer to Town Of Brockport	Maintenance Services and an Assistant Director of Energy Management  A&F 4d: Hire an Associate Director of Planning in the Capital Facilities Office, as had been done in the past, using SUCF capital funds. This position would manage strategic planning requirements on campus — analyze space needs, advance planning of capital projects, etc. Request that \$92,000 of SUCF capital funds that are provided annually be used for this purpose.  Core Needs, Facilities and Alterations: Portable Ticket Booth at Eunice Kennedy Shriver Stadium	Approved. Job description in process.
							Rowing Club.  Sale of Metro Center to City of Rochester to		Complete Sale Agreement	\$33,000  Core Needs, Facilities and Alterations:	Funded

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							process. Expected completion 9/01/19.			Seymour College Union Meeting Room Chairs \$16,100	
							Relocation of SBDC to MCC Downtown in process. Expected completion 7/01/19  New Field,		Complete contract negotiation with MCC	Core Needs, Facilities and Alterations: Union Computer/Co mmuter Lounge Upgrades \$20,625	Funded
							Press-box and amenities concept and design has been awarded to the LA group in Saratoga Springs		concepts to be reviewed in July 2019		
3.5 Develop and establish appropriate emergency preparedness, business continuity, record management, and information recovery plans for all campus operations.	A. Charge the Enterprise Risk Management Steering Committee to develop metrics and policy that can be adapted by all units and departments of the college.  STATUS	Preparednes s Plan	i. Operationalize Enterprise Risk Management Steering Committee	Vice President for Administration & Finance  Enterprise Risk Management Steering Committee  Emergency Manager  Emergency Operations	2017-18	Vice President for Administration & Finance ERM Committee Emergency Manager	Risk Register has been completed and ERM steering committee meets every two months. 114 items identified. 60 Green, 48 yellow and 4 Red. Reviews in process to discuss and status improvement	ERM Master Risk Register	Continue to review and update the structure and components of the Risk Register.  Continue to review and develop mitigation plans for red and high yellow items.	Core Needs, Facilities and Alterations: Security Camera Program \$42,000	Funded
	B. Annual College-wide Risk Management Reporting and Activities (Risk Register).		i. Compliance with Clery Act, State	Committee	Annually	Emergency Manager	plans for red and high yellow items  Benchmarked current process with Finger Lakes Community College  New York State Division of Homeland	NYS Risk and Threat	Results of risk evaluation will be integrated	Core Needs, Facilities & Alterations:	Funded

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
	STATUS		University of New York Policy 5606, NYS Executive Order 26, and Federal National Incident Management System (NIMS) doctrine  ii. Tabletop exercises (semi-annual)				Security and Emergency Services conducted a walkthrough of campus facilities, and assessed policies/ procedures/pro tocols as they related to emergency preparedness, business continuity, environmental health & safety, information technology and other "risk related" areas.  Active Shooter simulation conducted in July 2018 and table top exercise conducted with Homeland Security Jan 2019	Assessment Report  Campus Safety Report	into the ERM metrics and shared with the College Administration.  Add in new Risk Register components as needed and/or as risk levels change.	Body Cameras for University Police \$14,290  Core Needs, Facilities & Alterations: University Police Dispatch, Mobile, and Portable Radios Upgrade Project \$193,283.09	Funded
3.6 Achieve Middle States Criteria Accreditation with Commendation	A. Demonstrate sustained compliance with the Middle States Commission on Higher Education Accreditation Standards (thirteenth edition) and Requirements of Affiliation with commendations as evidenced by an ongoing process of self-review, analysis, and improvement.  STATUS	Institutional Assessment System Academic Affairs Strategic Plan*	i. Achieve excellence in the areas identified as worthy of commendation (i.e. progress to date; quality of self-study report; and quality of process) in "Standardized Language for Commission Actions on Accreditation and Examples of Options for Follow-up"  ii. Create new institutional SLO that align with the Strategic Plan; design assessment plan and	Cabinet  Joint Planning and Budget Committee  Office of Accountability & Assessment	2021-22	Cabinet  Office of Assessment & Accountability	Director of Assessment will share information about meeting new standards with commendation.  In Fall 2018, the ISLOAC developed a 5- year cycle assessment plan for the ISLOs that is aligned with the		VPAF with other VPs, Director of OAA to work out direction and timeline for 2021-2022 Self-Study.  VPAF, Director of Assessment, and IR Enrollment Analyst to develop timeline for Annual		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
			implement ISLOs by Spring 2018				College's existing assessment framework. The plan details all aspects of the process including data collection methods, rubrics, norming sessions, assessment reports, closing the loop process and dissemination of reports. The committee submitted a proposal to have the plan accepted by College Senate, and to conduct a pilot assessment of ISLO I, Oral Communication, in Fall 2019. The Executive Committee of the College Senate approved the proposal in Spring 2019.		Institutional Update.		
	B. Effectively integrate institutional assessment, planning and resource allocation.  STATUS		i. Establish an annual cycle to ensure integrated institutional assessment, planning, and resource allocation which aligns unit level operations and			Vice President for Administration and Finance  Joint Planning	Investment fund focus has shifted from Divisional view to a Strategic view.	Spring 2019 Goal Group Presentation to JPBC	Continue to have a financial focus on strategic needs to enable "Building a		
			planning with Building a Better Brockport goals			and Budget Committee (JPBC), F&M,	Preliminary "Goal Group" presentation in Spring of 2019.		Better Brockport"  Continue the transition to a		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
						Office of Accountability and Assessment	Call letter issued for Fall 2019 Strategic Plan Update Presentations & Budget Prioritization Requests for FY 2020-21.  5 Year Model review and campus wide budget presentations completed.	Fall 2019 JPBC Call Letter  5 Year Financial Model Update  Campus-wide Budget Presentation	financial process that connects strategic and operational requirements  Communicate financial forecast and key deliverables on a regular basis  Develop and gain commitment on productivity initiatives to		
									ensure "fiscal well-being "		
3.7 Aim to maintain and, where feasible, expand our accreditations.	A. Provide institutional support and resources as appropriate to pursue necessary faculty development, curricular innovation, and other measures necessary to maintain and/or meet and exceed accreditation standards.  STATUS	Institutional Assessment System  Academic Affairs Strategic Plan*	i. Accredited programs will maintain compliance with or exceed the standards of their accrediting bodies through annual assessment projects that track student performance and program efforts to engage in continuous improvement	Provost  Academic Affairs Deans & Directors  Vice President for Enrollment Management & Student Affairs Vice President for Administration & Finance  Office of Accountability & Assessment	Annually	Provost  Direct of Hazen Center for Integrated Care  Chief of University Police	Academic Affairs has ~35 accredited programs: SOBAM (2 accredited programs: SOBAM, PAD); SOBAM accreditation renewed in spring 2018. SEHHS (29 accredited programs: EDA; EDC, 13; EHD, ~6; HCS, 2; KSSPE, 3; NUR; REL; SWO, 2). KSSPE accreditation renewal (CAATE for Exercise Science).	Most recent self-study submissions and accreditation renewal documents for each accredited unit in the three schools.	Work on Continuous Improvement suggestions after site visits.  Submit self-study reports to accrediting agencies as required. SOBAM PAD site visit occurred 2/19; outcome letter due to campus early July 2019.  Funding for new resources to be identified in Fall 2019 (to be included in JPBC Call Letter).	Strategic Priorities Fund: Technology Enhancement to the Physical Education - Teacher Education Pedagogy Lab \$19,846	Funded

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							EMSA has 3 departmental accreditations: University Police, Hazen Center for Integrated Care (Health Center and Counseling Center) are accredited.		Analyze current and future accreditation resources for Middle States in 2021.		
	B. Determine which programs are not accredited but for which the possibility of accreditation exists and provide support for them to apply for accreditation.  STATUS		i. For programs seeking accreditation, establish necessary criteria to meet standards; develop and implement action plans for compliance; and complete application process		Annually	Provost Deans	SOBAM: All programs accredited.  EHHS: All programs with accrediting bodies are accredited.  SAS: Explore possibilities for accreditation in CRJ, JRB, and PSY Master's program.	Program accreditation reports  Accredited programs: https://www.br ockport.edu/ac ademics/acade mic affairs/acc reditations.html	Maintain accreditation  SAS" Explore possibilities for accreditation in CRJ, JRB, and PSY Master's program.  Currently, PSH is not moving forward based on feedback from PPR. JRB and CRJ still considering accreditation and will continue to explore next AY.		

Measure of	Strategies Existin	Data Source/Metrics Responsible	Target Point Person	Progress	Documents Next S	Steps R	Resources	Resource
Success	Institu	o Person(s) or	Date		& Data	R	Requested	Request
	nal Pla	Unit(s)					_	Status

## Goal 4: To be a Great College at which to Work

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
4.1 Create, improve, and sustain activities that purposefully engage senior leaders with all stakeholders and organizational	A. Identify, develop, and distribute communication plans and protocols relevant for employee, student, alumni, and College-wide contexts.  STATUS	Communica tions Strategic Plan*	i. Specific communication plans and protocols identified, developed and published based on an annual plan	Cabinet  AVP for  Human  Resources  Brockport	Annually	Vice President for University Relations	Began creation of Communication s Strategic Plan in spring 2019.		Complete plan by fall 2019.		
ystems, ensuring hat our leaders have he best opportunity o understand, nentor, communicate, and nform governance at The College at Brockport.	B. Expand engagement pathways, such as the College Leadership Summit, to ensure College stakeholders have opportunities to understand, question, and suggest strategies for improvement.  STATUS		i. Metrics will be determined as part of the Communications Strategic Plan	Student Government (BSG)  College Senate	Annually		The College held Leadership Summits in August 2018 and January 2019.  Continued to hold monthly open office hours with president Macpherson and a rotation of VPs.  Topic-specific	Leadership Summits averaged 115 employees in attendance.  9 Open Office hour events were held inclusive of REOC.  Budget town	Continue  Continue  Hold as needed		
	C. Expand opportunities for		i Howard appraisal		Evroev 5	College Senate	town hall meetings held as needed.  College Senate	hall help in Spring '19.	Senate will		
	c. Expand opportunities for senior leadership to communicate with and learn from the college community.  STATUS		<ul><li>i. Upward appraisal procedures for College leaders completed every five years</li><li>ii. Creation of an Extended Cabinet to</li></ul>		Every 5 Years	Conege Senate	facilitated review of President Macpherson 2018-19	524 survey responses received (62% response rate).  Senate Resolution	facilitate review of Deans in 2019-20.		
			include a rotating cross- divisional group of mid-to upper-level administrators iii. Building a Better Brockport Annual Report		Annually	President	Instituted monthly email message to campus in April.	President Evaluation	Continue email.		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
4.2 Campus Climate data will show continual improvement, and based on assessment results, resources will be dedicated to tackling long standing issues of equity and inclusion, particularly in relation to the recruitment of and institutional support for a diverse faculty and staff body. We will make demonstrated progress towards the Equity, Diversity, and Inclusion (EDI) goals outlined in the Strategic Plan for EDI.	A. Recruit and retain a more diverse faculty and staff through concerted efforts to: -Collaborate across the College and with Human Resources to achieve best practices in employment searches -Create and/or sustain support groups, mentoring, social networking, and advocacy resources for minority and underrepresented faculty and staff members -Follow best practices for equity in service responsibilities for minority faculty  STATUS	Strategic Plan for Diversity and Inclusion  Affirmative Action Plan	i. Affirmative Action Plan metrics  ii. Develop and utilize a mechanism to gather and analyze campus climate data  iii. Generate and implement a plan for annual feedback from underrepresented and minority faculty and staff iv. Number of social and cultural programs;	Cabinet Chief Diversity Officer AVP for Human Resources Institutional Research and Analysis	Annually 2018-19 2018-19 Annually	Provost, CDO, and AVP for HR	Diversity Recruitment and Retention Plan drafted 5/19  Diversity Recruiter hired  HR, Affirmative Action and Diversity Office meeting regularly to review recruitment and retention strategies.  Expanded number of advertising venues, branding our ads, routinely offering search training.	Affirmative Action Plan	Diversity Recruiter to begin working directly with departments to develop recruitment strategies including attendance at conferences and networking with diverse colleges.  PCDI plans to have two Affinity-Based Groups (ABG) chartered at the start of the 2019 fall semester. The Faculty and Staff of Color ABG and the Interfaith Council ABG.  PCDI hopes to charter a Vet/Military, ADA and LGBTQ+		
	B. Identify opportunities to improve the campus climate, through educational programs, training and policy.  STATUS	Strategic Plan for Diversity and Inclusion	i. Metrics in the Strategic Plan for Diversity and Inclusion	Chief Diversity Officer	Annually	Chief Diversity Officer	Develop "roll- out plan" of EDI online training modules for employees.  The Bias Response System was updated to better highlight its use, focus	PCDI Charter  Diversity Workshops and Attendance Data	ABG. Collaborating with HR, Academic Affairs and Cabinet, implement pilot usage of EDI modules during spring 2020 semester.  In summer 2019, develop online "reportal" webpage for stakeholders to		

Measure of Success  Strategies Institutio nal Plan  Existing Data Source/Metrics Person(s) or Unit(s)  Target Pour Date	Documents & Documents & Next Steps & Resources Requested Status
inclusion by increasing inclusive physical spaces, communication and cultural competency of staff and faculty.  Plan for Diversity interpreters, bathrooms, physical spaces, and competency of staff and faculty.  Physical ii. Identify targets for Director of D	and scope in cifforts to address bias incidents and reporting, Establishment of PCDI process to formally recognize (charter) College Affinity (cultural) groups.  The provider of PCDI provide assist doors at the cast side of 10 were installed at 10 will be chartered fall 2019.  The provides of the institutional appropriate institutional institutional process of the guidance of the guidance of the 10 were institutional provides of the guidance of the 10 were institutional provides of the 10 were institutional provides of the guidance of the 10 were institutional provides of the 10 were institutional provess of the 10 were institutional provess of the 10 were institutional

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							Design progressed to install new universal access ramp to pedestrian railroad crossing south of Middle Quad and Upper Quad residence halls.	Part of the engineering designs for North Campus Infrastructure Phase 2 work	Continue design work in anticipation of bidding the work, possibly by the end of FY 19-20.		
4.3 Continual review, assessment and improvement of faculty and staff recruitment, onboarding programs, including for temporary employees. These	A. Continue to offer and assess NEST training  STATUS		i. Faculty and staff retention rates	AVP for Human Resources Divisional Deans and Directors	19-20	AVP for HR	Program is offered 3 times a year to professional and classified staff	Survey given to all participants. Overall rating 4 out of 5 with majority of participants rating the program as very good	Continue to offer NEST		
include, but are not limited to, new faculty workshops, new chair workshops, CELT workshops, and ongoing training to keep up with obligations and best practices.	B. Develop and implement first year mentoring strategies  STATUS		ii. Qualitative data gathered from focus groups, open forums, surveys, etc			Deans and Directors, AVP for HR	New faculty orientation program occurs throughout the first year, including monthly meetings. Informal/formal mentoring occurs with faculty in Academic Affairs.		Continue new faculty orientation and mentoring efforts in Academic Affairs.		
							HR has hired a training and development position who will be tasked with this goal.		Program/curric ulum will be established in fall 2019.		
	C. Require and formally train supervisors on how to orient new employees during their first year  STATUS		iii. Training assessment data			AVP for HR	Fall 2019 HR will roll out HR 101 for Supervisors and it will include content on supervisor's role		Survey instrument to be created to assess impact of program		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							in employee engagement and onboarding				
	D. Develop a recruitment strategy for faculty and staff  STATUS		iv. Recruitment data			AVP for HR	HR has well- established search procedures resulting in institutionalized practices.				
						CDO	In collaboration with HR, the Provost and the President, we are finalizing the Diversity Recruitment and Retention Plan (DR2). With the hire of the full-time Diversity Recruitment and Retention Specialist, the Plan's efforts will be benchmarks annually for progress.	PRODiG	Submission of PRODiG Application to SUNY System for funding efforts to assist in diversity recruitment and retention efforts.	PIF #36 (2 year SUNY funding source) is funded through 19-20.	Cabinet will review as part of the PIF review process.
4.4 Achieve excellent and effective working relationships with shared governance and our organized labor to ensure a safe, fair, and inclusive campus, free from workplace bullying, and transparent in its introduction, revision and assessment of policies that impact our community.	College governance structure using national best practices (focus on communication, topics of risk and liability, as well as resource alignment to mission and service).  STATUS		i. Report on governance structures completed and distributed; inclusive of evaluation, revision, and recommendations regarding representation and voting structure (Year 1 with approved plan to be implemented years 2-5)	Vice President for Administration and Finance Chief Diversity Officer	2018-19	President Vice President for Administration and Finance	Evaluation of governance structures complete.  College Senate has included students on all Senate committees from the 2018-19 academic year  Principles of Shared Governance	Senate minutes  Senate Resolution	For all College-wide committees, beginning in the 2019-2020 academic year, the charge and constitution shall indicate how membership is determined, and in particular, how representation by governance groups is		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
							document created and ratified in the 2018-19 academic year. Construction of Campus-Wide Committees document created and ratified by Senate in the 2018-19 academic year  Regular meetings took place with our organized labor colleagues.  The Policy Committee continues its work on review of all policies, and 30-day public review of full approval.		assured in this process. The list of members of the committee will be sent to the College President at the beginning of the academic year, for ratification, approval, and publication  College Senate has created a committee, led by past-president Kathy Peterson, to submit a SUNY Shared Governance Award in 2019-20.		
4.5 Retain and develop employees while providing an engaging work environment that is supportive of the College's mission, goals and priorities.	A. Enhancements to professional development and training: Further develop our Leadership Development Series Require and formally train supervisors on how to orient new employees during their first year Develop and implement formal support for chair/manager leadership certification series Assess opportunities for ongoing training on the unit/department level Efforts to support work/life balance, morale boosting initiatives, etc.		i. Establish a formal Leadership Development Program to be required by all supervisors (and future supervisors) a. Establish a Chair/Manager training/mentoring/certifi cation program (2018) b. Report Annually ii. Identify on-going funding (2017/18) iii. Train 30-xx individuals/year (annually, beginning 2018/19)	Human Resources and 2 to 3 Campus Leaders	Annually	AVP for Human Resources	The College offered the first LDP in 2018-19.  We are offering HR101 for Supervisors as referenced in 4.3C above. The 3-part series will include a segment on performance management, employee onboarding and engagement.	14 faculty and staff participated	Need for future LDP offerings will be evaluated.  For the 2019-20 academic year, HR will develop a small health and wellness program to support work life balance. Program may include Solutions for Stress Management, Monthly Wellness article		

Measure of Success	Strategies	Existing I Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
	Utilize chair/manager training to improve personnel appraisal and evaluation strategies inclusive of current leadership, management and cultural competency practices; consider a certification series.  STATUS						HR is recruiting for a Manager of Organizational Development and Training and the incumbent will be responsible for assessing training needs.		posted in Daily Eagle, Ensuring good nutrition, etc.  Chair's Council will meet monthly, and will discuss Chair mentoring and training.		
	B. Extensive Human Resources Policy and Training efforts:  • Provide training on leadership development, functional teams and conflict management • Expand new manager/supervisor/c ampus leader training.  STATUS	i i a v	i. Develop faculty/staff engagement report and report annually: Faculty/staff retention rates Bias Reporting System data review and communication annually to unit and department leadership Employee relations data Training effectiveness data ii. Performance Program and Appraisal Training Workshops and rollout pan developed iii. Ongoing review and development of HR policies	AVP for Human Resources	Timeline developed by 2017- 18, reviewed annually	AVP for Human Resources	Manager of Organizational Development and Training is being hired and will be expected to deliver conflict management training. Affirmative Action Officer is certified to teach Crucial Conversations.		Program/curric ulum will be established in fall 2019.  Additional training modules will be evaluated and rolled out.		
	C. Evaluate the needs of faculty and staff members for support and engagement in their professions and related service.  STATUS		i. Amount of resources devoted to faculty research ii. Data related to staff and faculty engagement, service and research iii. Increase grant revenue for faculty research and engagement by 3% annually iv. Determine feasibility of including faculty support as a campaign priority for the next Comprehensive Campaign by June 2018		Annually	Coordinator of Grants & Scholar Development	Scheduling and coordinating meetings with Deans, Dept. Chairs, and faculty/staff to better understand research & grant writing needs.  Created a MACH form on webpage to enable faculty/staff to	Request for Funding Opportunity Search MACH Form has 15 entries from faculty/staff.	Provide training (virtual and in person) on how to set up account/user in InfoED Spin database once available.  Continue to track number of external grants applied to/awarded. Focus on increasing		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
						EMSA Goal 4 Committee	input keywords, interests and research needs into a database for our office to better assist in searching for funding.  Finalized a professional development plan for EMSA Senior Leadership	EMSA Survey to all members of the Division EMSA Professional	rumbers overall.  Finalize EMSA Professional Development Plans by August 2019.		
							which includes: A reporting process for departmental professional development plans, Promotion of the EMSA Professional Development Grant and encourage applications	Development Grant tracking and use	Share information with Division Leadership and implement into practice in fall 2019.  Research the use of an online newsletter for EMSA to highlight and communicate professional development opportunities and grants		
	<ul> <li>D. Maintain and seek new funding to support scholarly research, creative work and presentations on the national and international stage.</li> <li>Build campus financial reserves to allow for Innovation Fund</li> <li>Enhance grant development support for faculty</li> </ul>		i. Amount of resources devoted to faculty research  ii. Data related to staff and faculty engagement, service and research  iii. Increase grant revenue for faculty research and engagement by 3% annually	Vice President for Administration and Finance  Vice President for Advancement  Provost	Annually	Vice President for Advancement  Deans  Director of Grants Development	Rolling out a search tool database called InfoED SPIN in July 2019 to enhance an automated search process for funding opportunities for all faculty/staff.	# of grants applied for 2018-2019: 52  # of grants awarded: 21  Total awarded amount received:	Continue to market and promote internal grant opportunities to faculty/staff.  Continue to market and promote student travel opportunities		
	STATUS		iv. Determine feasibility of including faculty support as a campaign priority for the next Comprehensive				racuity/ staff.	\$1,128,571	for scholarly research.		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
			Campaign by June 2018						Secure a speaker for January 2020 (NSF, NIH based) for grant writing workshop.  Provide grant writing workshops (one in January 2020, one in spring 2020).		
4.6 Develop appropriate methods and procedures to recognize and reward deserving employees.	that will compare faculty and professional staff salaries		i. Develop long-term strategy to deal with compression and inversion issues  ii. Faculty and staff regression analysis  iii. Number of employee complaints	AVP for Human Resources	Faculty Salary Plan - December 2017  Staff Salary Plan - June 2018	AVP for Human Resources	Faculty and Professional Salary Plans are being developed.  HR is preparing performance management reports to provide VPs/equivalent with performance program/appraisal updates. HR is beginning the process of reviewing programs and appraisals to provide guidance to specific supervisors who may require assistance in either writing the documents or reviewing them with their staff. This topic will also be covered in HR101 for Supervisors.		Plans will be implemented in accordance to the UUP collective bargaining agreement beginning October/Nove mber 2019.  Cabinet will review how equity adjustments will be awarded and how they want to communicate the program.		

Measure of Success	Strategies	Existing Institutio nal Plan	Data Source/Metrics	Responsible Person(s) or Unit(s)	Target Date	Point Person	Progress	Documents & Data	Next Steps	Resources Requested	Resource Request Status
	B. Reinstate and re-charge the Celebration Task Force and determine ways to fund initiatives that support morale, work/life balance and efforts to build community.  STATUS		i. Event participation ii. Great College at which to Work data	Vice President for University Relations	2018-2019	Vice President for University Relations	Senate Resolution regarding faculty service was passed in December 2018.  Vacancies and new positions are reviewed by HR to ensure title and salary align with workload.  Committee was reconvened. Continue to meet each semester.  Committee members staffed June 17 Hot Dog Day.	A total of 96 faculty and staff made up the College's largest-ever JPMorgan Corporate Challenge team, and increase from 5 in 2018 and a jump from the highest ever (34) earlier this decade.	Roll out initiatives suggested by Committee, including creating a "Thumbs Up" acknowledgeme nt tool for campus.		
4.8 Achieve The Chronicle of Higher Education Recognition as a Great College to Work For or similar external measure.	A. Establish a Great College to Work For Task Force (Steering Committee) to: Review Great College to Work For criteria, perform gap-analysis to identify key areas lacking plans/activities, and develop/prioritize recommendations for addressing gaps (May 2018) Annually review Strategic Plan Goal progress and recommend to JPBC adjustments in measures of success/strategies for the upcoming year		i. Task Force Established by May 2018  ii. Gap analysis conducted with prioritized recommendations/action plans  iii. Annual review of progress towards goal achievement	Vice President for Administration and Finance	2021-22	Vice President for University Relations	Survey completed in spring 2018. The College purchased detailed results/data in December 2018.	Great College to Work for Survey Results	Leadership Development cohort will review data, make recommendatio ns in fall 2019.		

<sup>\*</sup>Institutional Plans that are currently under development (as of 6/25/19).

Measure of	Strategies	Existing	Data Source/Metrics	Responsible	Target	Point Person	Progress	Documents	Next Steps	Resources	Resource
Success		Institutio		Person(s) or	Date			& Data		Requested	Request
		nal Plan		Unit(s)						_	Status

## Acronyms:

Acronyms:						
ADA	Americans with Disability Act					
APS	Academic Planning Seminar					
ASC	Academic Success Center					
BSG	Brockport Student Government					
CAS	Council on the Advancement of Standards in Higher Education					
CBOs	Community Based Organizations					
CDO	Chief Diversity Officer					
CELT	Center for Excellence in Teaching & Learning					
CHIPs	Co-Curricular High Impact Practices					
DEW	Courses where students Dropped, Failed or Withdrew					
EAT	EMSA Assessment Team					
EDI	Equity, Diversity & Inclusion					
EHHS	School of Education, Health and Human Services					
EOP	Educational Opportunity Program					
ERM	Enterprise Risk Management					
ET	Exceptional Talent					
FDS	First Destination Survey					
FMP	Facilities Master Plan					
GEAC	General Education Assessment Committee					
GECC	General Education Curriculum Committee					
GEP	General Education Program					
GEWG	General Education Work Group					
GRE	Greater Rochester Enterprise					
HIPs	High Impact Practices					
ISLO	Institutional Student Learning Outcomes					
JPBC	Joint Planning & Budget Committee					
NEST	New Employee Training					
NSSE	National Survey of Student Engagement					
NYS TAP	New York State Tuition Assistance Program					
NYSERDA	New York State Energy Research Development Association					
OAA	Office of Accountability and Assessment					
ODI	Office of Diversity and Inclusion					
PED	Promoting Excellence in Diversity grant					
PEPAC	President's Educational Partnership Advisory Council					
PIF	Performance Improvement Fund (SUNY)					
REOC	Rochester Educational Opportunity Center					
RMAPI	Rochester Monroe County Anti-Poverty Initiative					
SAS	School of Arts & Sciences					
SOBAM	School of Arts & Sciences  School of Business and Management					
SOS	SUNY Opinion Survey					
SUGR	Summer Undergraduate Research					
T/G	Town Gown					
UGR	Undergraduate Research					
URM						
UUP	Underrepresented Minority					
UUP	United University Professions					