



The College at  
**BROCKPORT**  
STATE UNIVERSITY OF NEW YORK

# Resources and Reporting Obligations Regarding Students of Concern

## Quick steps:

If you are concerned about the well-being of a student and/or the safety of the campus community:

- For immediate concerns, call University Police at (585) 395-2222.
- For non-emergencies, file a report to the Student Behavioral Consultant Team (SBCT): [www.brockport.edu/support/student\\_behavioral\\_consultant\\_team/form](http://www.brockport.edu/support/student_behavioral_consultant_team/form)

## IMPORTANT TELEPHONE NUMBERS

- University Police
  - Non-Emergency (585) 395-2226
  - Emergency (585) 395-2222
  - Campus Escort Service (585) 395-SAFE
- Counseling Center
  - Enrollment Management and Student Affairs (585) 395-2414
  - Hazen Health and Counseling Centers (585) 395-2414
  - Residential Life/Learning Communities (585) 395-2122
  - Student Conduct (585) 395-2122
  - Student Accessibility Services (585) 395-5409
  - Office of the Assistant Provost for Diversity (585) 395-5876
  - Personal Safety Committee (585) 395-2137
  - Student Behavioral Consultant Team (585) 395-2137
- For academic concerns, contact the student's department chair and/or the Academic Success Center.

The Code of Student Conduct, Procedures for Dealing with Students Who Are Disruptive in Class, and other College policies can be found at [www.brockport.edu/support/policies](http://www.brockport.edu/support/policies).

## Important Resources:



# We all play a part in keeping our campus safe.

The College at Brockport takes pride in providing a safe environment for our students, faculty, and staff to succeed. This folder contains critical information and links to resources to use when you have any concern related to campus safety.

## A Student of Concern

Some students are struggling to adapt to college life along with considerable family and personal problems. It is not uncommon for some students to experience high levels of stress and even become “distressed.” A “distressed student” may be dealing with a stressful situation, a crisis, or a mental health issue that may impact their academic ability. Reporting a concern and/or observation about a student does not violate FERPA privacy protections.

### Signs of a “distressed student” may include:

- A sudden drop in a student’s academic performance or class attendance
- Difficulty in managing emotions
- A noticeable decline in personal appearance or hygiene
- Coming to class under the influence

Some students may display concerning behaviors that may impact both inside and outside the classroom. Behaviors that interfere with the rights of other students, faculty, and staff to access an appropriate learning and work environment should be reported to the College.

### Examples of concerning behaviors include:

- Words or actions that make a reasonable person fear for their safety
- Acting out in class
- Yelling, arguing aggressively, and not responding to requests to calm down
- Intimidating or harassing words or actions

In dealing with such behaviors, remain calm in order to deescalate the situation. You may ask the student to leave the classroom, pull the student aside for a conversation, or call University Police if the behavior escalates.

***Do not hesitate to refer students of concern to the SBCT. Refer to the academic policy on Disruptive Students in the Classroom.***

## The Student Behavioral Consultant Team

The purpose of this team is to provide a means for early intervention of students of concern through collaboration with campus departments, faculty, and staff. SBCT seeks to proactively identify, assess, and lead a coordinated institutional response to problematic situations that may impact the health and safety of our community. This team meets weekly to discuss referred cases and develop strategies to address the behaviors that have raised the concern of faculty, staff, and students. Students exhibiting behaviors that are of concern in relation to their personal, physical, and emotional well-being should be referred to this team of professionals. The team has representation from Academic Affairs, the Student Health and Counseling Centers, Residential Life/Learning Communities, Student Conduct, University Police, Athletics, Student Accessibility Services, and the Vice President’s Office.

### SBCT Mission:

- To ensure a systematic response to students’ behavior that may be disruptive in the classroom or other areas of the campus
- To lead a collaborative effort to promote optimal health and safety of students and members of the College community
- To develop strategies that best utilize campus and community resources to assist students
- To support student success

## Title IX and VAWA: Relationship and Sexual Violence

***How should I respond to a student who may be a victim of dating violence, domestic violence, stalking, sexual harassment, non-consensual sexual contact, non-consensual sexual intercourse, and/or sexual exploitation?***

If you are a “responsible employee,” and **you know the details** of the situation, you must report the situation to the Title IX & College Compliance Officer at (585) 395-5066.

If you have reason to believe the student **may** be a victim of relationship or sexual violence, but **do not know the details**, you should consider referring the student to confidential resources so that the student may consider their options. Resources to recommend include:

- The Counseling Center in Hazen Hall, (585) 395-2414
- RESTORE (formerly the Rape Crisis Center), (585) 210-8532
- RESTORE’s 24/7 hotline, (585) 546-2777

If the student chooses to disclose the situation to you after you have advised them of their confidential options, you will need to explain that you are not a confidential resource, and that you will need to report it to the Title IX & College Compliance Officer, who will contact the student to ask if the student wants to pursue student conduct and/or criminal action.

## Disruptive Students

Disruptive students may be exhibiting behaviors that indicate the student is experiencing life events that challenge their ability to cope. The following examples of disruptive behaviors may warrant an immediate intervention by the College.

### Examples include:

- Highly disruptive behavior (verbal hostility, aggression, disregard for classroom decorum and expected conduct, etc.); failure to comply with corrective feedback
- Inability to communicate clearly (garbled, pressured speech; disorganized, confused, or rambling thoughts)
- Loss of contact with reality (seeing or hearing things which others cannot see or hear; irrational beliefs or fears that others may be conspiring against them)
- Stalking behaviors and inappropriate communications (including threatening letters, email messages, harassment)
- Suicidal thoughts and/or threats to harm others (may be communicated orally or in written formats through email, assignments, or on social networks)

### How should I respond to disruptive student behavior?

- If immediate safety is a concern or the person acts in a highly irrational way, call **University Police at (585) 395-2222**.
- If safety is not a concern, attempt to deescalate the situation, offer to find someone to assist in problem-solving, meet and work on a solution. Consider referring to counseling at Hazen Hall at (585) 395-2414.
- Keep your supervisor informed.
- Notify the SBCT via the reporting form found at [www.brockport.edu/support/student\\_behavioral\\_consultant\\_team/form](http://www.brockport.edu/support/student_behavioral_consultant_team/form) and/or call Karen Logsdon, Assistant to the Vice President of Enrollment Management and Student Affairs, at (585) 395-2137.

## Missing Student

Reports of students living on campus who have been missing for 24 hours or more should be made immediately to University Police and to the Office of Residential Life/Learning Communities. For students residing off campus, please contact local law enforcement and University Police. Nothing precludes a report of a missing student in less than 24 hours if circumstances so warrant.

## Be Trained

Contact University Police, the Hazen Center for Integrated Care, Student Conduct, and/or the Student Behavioral Consultant Team for individual or departmental training requests.

- [www.brockport.edu/support/emergency](http://www.brockport.edu/support/emergency)
- [www.brockport.edu/support/student\\_behavioral\\_consultant\\_team](http://www.brockport.edu/support/student_behavioral_consultant_team)
- [www.brockport.edu/life/student\\_conduct](http://www.brockport.edu/life/student_conduct)
- [www.brockport.edu/about/title\\_ix](http://www.brockport.edu/about/title_ix)
- [www.brockport.edu/life/counseling\\_center](http://www.brockport.edu/life/counseling_center)



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